

[AI Index: ACT 76/003/2006]

[Front cover]

# **youth – activism – engagement – participation**

## **good practices and essential strategies for impact**

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### **Contents**

#### **Opening notes**

Why an Amnesty International publication on youth work?

Defining youth

Elements of the booklet

Foreword

#### **1. Engagement**

Growing internal expertise on youth issues

Connecting with a youth audience

Creating engaging materials

Providing human rights education

Collaboration, coalitions, and communications

#### **2. Activism**

Building youth activism into project design

Annual coordinated activism events

Training in activism

Activism around international negotiations

Creative tools, techniques, and technologies

Campaigning on economic, social and cultural rights

Supporting young human rights defenders

#### **3. Participation**

Effective youth structures and training

Involving youth in decision-making

Having youth as spokespeople

Taking a life-cycle approach to young members

Coordinating youth work nationally and internationally

Youth meetings and advisory councils

**Glossary** (of terms in orange in the text)

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**Why an Amnesty International publication on youth work?**

**Amnesty International**

Amnesty International (AI) is the largest organization working to protect human rights worldwide. A democratic movement, AI comprises more than 1.8 million members organized in more than 70 national sections, with thousands of local, youth, and student groups.

### **Youth involvement in Amnesty International**

Young people aged 14-25 make up almost 50 per cent of AI membership. However, except in certain stand-out situations, reaching and engaging young people is generally considered an area of weakness for the organization. Looking on the bright side, an exciting question arises from these observations: if AI is not particularly “youth-friendly” but approaching one million young people are nevertheless involved – what will AI’s growth and impact look like as youth work is prioritized and global best practice is considered?

### **A new international youth strategy**

Following a resolution at the International Council Meeting (ICM) in August 2003, the International Executive Committee of AI appointed the ad hoc International Youth Strategy Development Committee to draft a global Youth Strategy for the movement. The resulting document, adopted by the 2005 ICM, contains a number of objectives and recommendations to foster engagement with young people and youth organizations, ensure young people’s participation in the life of the AI movement and enable effective youth-led activism for human rights impact.

### **Voluntary toolset rather than mandatory framework**

The Youth Strategy does not generally impose mandatory actions on sections or the International Secretariat. Rather, it indicates broad categories of actions to make the work that AI does both with and for young people more effective. Indeed, sections are encouraged to develop their own National Youth Strategies towards the proposed global objectives.

### **This publication**

This publication is designed to complement the International Youth Strategy through the presentation and analysis of good and interesting practices both within and outside of the AI movement. In this book, we learn of AI initiatives such as AIUK’s new youth-oriented branding efforts and AI Netherlands’ SMS messaging projects, as well as more than 50 external case-studies covering activities such as video conferences, educational curricula, websites, youth forums, advisory councils, protests, fundraising programmes, and collaboration. Put simply, we feature “what works” when it comes to youth engagement, activism and participation – and attempt to say why they succeed.

Through such practical and replicable examples, organized around the AI Youth Strategy’s own objectives, we hope to bring the strategy to life, and provide Youth and Student Coordinators, AI decision-makers and young members themselves with a sense of the real possibilities innovative youth work holds for growth and impact.

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## **Defining “youth”**

There exist many different and overlapping definitions of “youth”:

- For the purposes of the new AI Youth Strategy, youth is defined as those aged 14-25, both in school and out of school – and this is generally the approach taken in this book.
- The UN formally defines youth as 15-24.
- Under the UN Convention on the Rights of the Child, there is a clear distinction between those under 18 (children) and those over 18 (adults).
- Many African and Asian youth organizations allow their members to be aged up to 35.

- This diversity is reflected within AI – some consider only students in high school part of their “youth programme”, while others include 35-year-old post-graduate students within their youth programmes, as long as they participate through student groups.

Having a clear definition of “youth” allows an organization to make more effective decisions in terms of choosing partners to work with, developing materials, and appointing activists or staff to hold a “youth brief”.

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This booklet includes:

- Sub-chapters corresponding to each objective of the youth strategy
- Case studies of external organizations identified by good practice
- Further website links for other similar organizations and initiatives
- Case studies of AI initiatives
- A list of 24 existing toolkits available on the web related to the subject
- Boxes listing the potential pitfalls of youth work – common reasons for failure
- Personal tips from nine respected authorities in the field of youth engagement
- Boxes including results of a Youth Survey conducted by the AI International Secretariat in 2004
- Glossary – words in text highlighted in orange appear in a glossary at the back

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## **Our commitment:**

Amnesty International will enhance human rights impact through advancing the central participation of young people in the protection and promotion of human rights for all, by engaging them in upholding universal human rights values, by empowering them to take action in their local and global communities, and by integrating them at all levels of our organization.

International Youth Strategy, 2005

## **Foreword**

Amid the flurry of naval-gazing and alarm about computer-meltdown that occupied the media around the turn of the millennium, a slew of articles and books appeared exploring the generation of young people whose eldest members were approaching their 18th birthday in 2000 and whose youngest were just then reaching school age. Journalists and pundits variously (and rather unimaginatively) dubbed this group “the Millennials”, “Generation Y” (alphabetically coming after “Generation X”), or “the Net Generation” (after their supposed communication tool of choice).

Perhaps in line with the general surge of optimism that comes with turning the millennial page, the story these articles told was almost uniformly positive. In contrast with their selfish, slacker Gen-X forebears, trends were analyzed and numbers crunched to judge that “The Millennials” would be a “great generation”. They’d apparently get on well with their baby-boomer parents; place renewed emphasis on education – as well as friends and social networks; and be actively involved in their community. For demographic reasons, they’d be valued members of the workforce which would adapt around their needs. And they would be more engaged in the world than any recent generation; wanting to personally make a big difference to address social problems.

[pullquote]

IN THE LAST FIVE TO 10 YEARS THE YOUTH ‘ENGAGEMENT, ACTIVISM AND PARTICIPATION’ LANDSCAPE HAS BEEN RADICALLY RESHAPED

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Of course, what such Western media stories failed to mention in late 1999 was that a very large number of “The Millennials” were not part of the “Net Generation” at all. They lived in countries where schools were too expensive, their parents had died of AIDS, they couldn’t get a job, or where websites discussing human rights or democracy were blocked. And yet, it is this generation of the South that is truly “great” in size – those under 25 comprise almost 70 per cent of the population of some of these countries. The fulfilment of their political, civil, cultural, economic and social rights is the key to the prosperity and security of entire communities.

That same year, in Seattle, USA, thousands of so-called anti-globalization protesters, a good number of them young people, had taken to the streets, successfully delaying the launch of the World Trade Organization’s meetings. Combining direct action with innovative use of the Internet to organize and transmit an “independent” message unfiltered by the mainstream media, they inspired a connected movement that helped put sustainable development back on the agenda of international financial institutions. Such mobilization was far from being only a Western phenomenon: indeed, the growing “social justice movements” included and modelled themselves on indigenous and peasant movements in the South. And a year later, across the Pacific, in the Philippines, hundreds of thousands of young people – many alerted via their mobile phones – came out to protest, and ultimately topple, the government they perceived as corrupt.

Skip forward to 2006, and the World Bank has a global youth blueprint, runs no fewer than four youth-oriented websites, and has a formal partnership with seven of the biggest youth organizations. In the Philippines, where many of the young people behind the 1999 protests now work in government, President Gloria Arroyo maintains a team of “Youth Advisors”, and the Education Department is piloting the delivery of the science curriculum via mobile phone.

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BY DOCUMENTING WHAT WORKS, WE HOPE TO STRENGTHEN YOUTH-ENGAGEMENT PROCESSES WITHIN AND OUTSIDE AMNESTY INTERNATIONAL

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In the last five to 10 years the youth ‘engagement, activism, and participation’ landscape has been radically reshaped. A generation that by-and-large believes change to be both necessary and possible has taken advantage of new tools such as the Internet to learn about issues, tap into activist networks, and organize action in innovative ways. Many major public and development institutions and non-governmental organizations (NGOs) have taken a look at themselves and recognized that their existing constituency is aging and that their approach is out of touch with broader society and failing to connect with new audiences to ensure organizational longevity. Such organizations, along with the traditional “youth engagement institutions”, such as youth service clubs, are now scrambling to accommodate young people who expect high-quality, media-intensive materials, more flexible and effective activism opportunities, and meaningful inclusion in organizational decision-making.

Young people are often the first to adapt to new technologies and techniques, having less experience of what came before. (For evidence of this, show a cassette tape to an iPod-toting 14-year-old in the North and ask whether they’ve ever used one.) Learning from good practices in youth engagement is enormously valuable – it can be like a window onto the future – for in fewer than 10 years these practices will be taken for granted (even considered stale!) and something else will be “innovative”. Yet, perhaps because of the constant change (including high turn-over among those working in the area) or perhaps because of the dangerous tendency to take youth work (along with young people themselves) less seriously, there have been relatively few organized attempts to capture and share “youth” learning among NGOs at the global level.

This publication contributes to redressing this gap – capturing the recent flurry of activity in the youth space – from peer education initiatives, youth advisory councils and international youth meetings to video conferences, websites, television networks, protests and grant programmes. Fewer than five of the initiatives and resources featured existed before 1990, and less than a third are more than five years old. By

documenting what works, we hope to strengthen youth-engagement processes within and outside of Amnesty International, in furtherance of our mission to ensure that everyone's human rights are respected.

For practical purposes – and to reflect Amnesty International's Youth Strategy – this publication is divided into three chapters. The first chapter, "Engagement", explores efforts to reach out to and connect with young people in new ways. The second chapter, "Activism", looks at how young people are mobilizing or being mobilized around specific issues. The third, "Participation", looks at how young people are being incorporated into the life and day-to-day operation of organizations. Each chapter is focused around a series of case-studies drawing upon Amnesty International's experience, as well as the work of many other organizations and initiatives.

With innovative new youth projects emerging daily, this publication is bound to be soon outdated. Nevertheless, we would love to receive your feedback, additional case studies and anecdotes (especially from the South) so that we might incorporate them into future publications. Write to us at [youth@amnesty.org](mailto:youth@amnesty.org).

Denise Searle  
Senior Director for Communications

[photo caption]  
Global Nomads Group:  
see page 34  
[end of photo caption]

## 1. Engagement

Young people are hot property right now. Many social causes and NGOs, see engaging with youth as a strategic opportunity to convert a generation of (even soft) supporters "for life" – at a stage when they are likely to be finding their place in society and forming their opinions.

However, engaging with youth is something most established NGOs and mainstream institutions have done poorly. Youth today have many competing demands for their money, attention, and especially time – from their studies, friends and jobs, and from professional commercial marketers. Many groups such as politicians complain that youth simply do not care about their message – without realizing that the ways in which they communicate barely penetrate into the public and media spaces young people inhabit. Engaging youth requires radical changes in thinking and approach for traditional organizations.

Young people consume very little of the mainstream media – such as broadsheet newspapers. Instead, in an increasingly digital world, youth participate within a highly fragmented alternate media space that involves niche magazines, the Internet, and content designed for delivery via mobile devices. Reaching into this space means adopting a diverse range of strategies, including capitalizing on the world's oldest and most successful form of communication – word of mouth.

[pullquote]  
**MANY GROUPS COMPLAIN YOUTH 'SIMPLY DON'T' CARE ABOUT OUR MESSAGE' –  
WITHOUT REALIZING THAT THE WAYS THEY ARE TRYING TO COMMUNICATE BARELY  
PENETRATE INTO THE PUBLIC AND MEDIA SPACES YOUNG PEOPLE INHABIT**  
[end of pullquote]

Many of today's youth barely have time to eat between school, work, family and other commitments. They do not want to compromise their limited free time. However, they appreciate it when concerts, sporting events – even travel – involves a component of social change. Some of the more effective engagement initiatives are those that provide young people with educational credit for community service or that occur in a workplace environment.

Youth engagement is not easy. And there are hundreds, if not thousands, of organizations vying for the attention of a finite audience. This chapter aims to showcase organizations that constantly innovate in their strategies, creating meaningful experiences for real impact.

## **Growing internal expertise on youth issues**

Young people love to be asked what they think! Listening to and understanding the concerns, views, and needs of young people is critical to ensure engagement initiatives adopt the right messages and are delivered through appropriate media. At the same time, a lot can be gained from effective surveying of what already exists in the youth space and by learning from the experience of others. This can avoid huge duplication of effort and reinvention of the wheel.

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### **AIUSA development of a National Youth Strategy**

About four years ago, AIUSA (members, staff and the board) recognized that their one-size-fits all approach to membership was not meeting the needs or realizing the potential of young members (who comprise up to 80 per cent of AIUSA activists). This realization prompted the development of a new National Youth Strategy. Bearing in mind the need to consult the target audience itself, in October 2003 a planning meeting was held attended by AI's existing National Campus Advisory Committee, other AI student leaders, key staff from the Membership Mobilization Department and other departments, such as Communications, Development, Advocacy and Human Resources), and a young member of the Board of Directors. This meeting produced a draft document outlining goals for the next five years. A smaller group of attendees elaborated on the goals, which provided the Youth Strategy. A key change outlined in the document was the centralized distribution of materials to local youth groups, freeing up regional staff to provide more extensive training and organize assistance to groups. The National Youth Strategy was then used as the basis of the student and youth component within AIUSA's integrated Activist Blueprint for overall membership and activist mobilization, which was sent for consultation to all members, discussed at regional conferences, and finally approved by the Board of Directors.

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### **Youth Movements Global Guide**

Youth Movements Global Guide provides a snapshot of the global youth movement in 2002. Jointly commissioned by two youth organizations, TakingITGlobal and the Global Youth Action Network, the research documents and classifies major efforts to engage young people. This simple web-based resource gives brief introductions to "the Big 7" youth organizations (including the Scouts and the YMCA), youth camps, religious youth organizations, websites, political youth wings, and youth-oriented campaigns.

[www.youthmovements.org/guide/globalguide.htm](http://www.youthmovements.org/guide/globalguide.htm)

[box]

Good practices

- One of the most comprehensive efforts to map the global youth movement.
- Publicly available.

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[quote]

'Never assume you have any clue what youth find either interesting or compelling. Ask them.'

Terri Willard, International Institute for Sustainable Development

[end of quote]

## **World Bank youth and children strategy**

In 2005 the World Bank published a Children and Youth Framework. This follows three years of work by the Bank, at a variety of levels, to grow knowledge, data, and projects on young people's challenges, as well as increase dialogue with youth and their organizations. In early 2003, the Bank established a Children and Youth Unit at its headquarters, comprising a small number of Bank staff, as well as staff seconded – unusually – from major NGOs (such as Plan International), development agencies (including Danida and GTZ), and established youth organizations (such as the Scouts). The Bank combined an extensive consultation process (including a large structured e-consultation with 1,000 participants, many of them youth) with several pilot outreach and research projects. These included three annual “Youth for Development and Peace” conferences, a new youth-oriented website, “YouTHINK”, and a replicable local programme entitled “New Voices” through which the Bank has distributed US\$600,000 to 30 of its national Resident Missions to develop consultation and poverty reduction projects with local youth. Perhaps the most substantial result of the strategy development process will be the 2007 edition of the Bank's flagship publication, the World Development Report, which will be focused on youth and titled Development and the Next Generation. The nature of this publication means the profile of youth work has been significantly enhanced across the organization, including among the Bank's more traditional staff, such as economists and researchers.

[www.Youthink.worldbank.org](http://www.Youthink.worldbank.org)

World Development Report 2007 – <http://tinyurl.com/bs8zl>

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Good practices

- Extensive, open, e-consultation process.
- Practitioners and young people engaged online and through local meetings.

[end of box]

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## **Consulting with children and young people**

Toolkit for consulting with children (Save the Children)

[www.savethechildren.net/alliance/resources/childconsult\\_toolkit\\_final.pdf](http://www.savethechildren.net/alliance/resources/childconsult_toolkit_final.pdf)

Consultation toolkit (Create Scotland)

[www.create-scotland.co.uk/docs/reaction\\_toolkit.pdf](http://www.create-scotland.co.uk/docs/reaction_toolkit.pdf)

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## **Connecting with a youth audience**

Connecting with a youth audience means venturing into young people's space, rather than waiting for them to come to you. It means appealing to youth interests. And it means having young people themselves as advocates for your organization – young people are best placed to gain the trust and enthusiasm of their peers. Connecting with youth is less about imparting information and much more about fostering dialogue: many of the best engagement initiatives provide a platform for young people to express themselves.

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## **AI Canada (English-Speaking)**

### **Connecting with aboriginal youth**

Solomon joined AI Canada as part of the Youth Internship Programme in 2003, with no experience of the organization but with a passion for human rights. He was deeply involved in the local aboriginal community, coming from a family of aboriginal activists. AI Canada teamed Solomon with its new Indigenous Campaigner, Craig Benjamin, just as it was establishing its work with Indigenous Rights. Solomon brought vital insight, experience and community connections to AI's work. Today, Solomon is part of AI Canada's Fieldworker programme, through which he is working to bridge the divide between the Aboriginal

community and human rights organizations. He established an AI traditional drumming circle – using a specially commissioned “AI drum” called the Midnight Messenger. He now attends AI local and student groups, performing and talking about indigenous Canadian human rights and their relation to human rights abuses abroad. His work has reached at least 1,000 young people across communities with large indigenous populations. Most recently, he was elected to AI Canada’s Board of Directors.

[photo caption]

AI Canada’s traditional drumming circle

© Amnesty International Canada

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## **Never Again**

Never Again is a Polish organization that uses youth-related culture, such as music and sport, to combat growing racism and neo-fascism. Its first key project was Music Against Racism, a series of more than 100 concerts including several major music festivals (one attracted more than 300,000 young people). As well as engaging local and European pop stars to promote anti-racist messages, Never Again set up information desks at the festivals. Its second major project, Let’s Kick Racism out of the Stadium, focused on racism in football. This campaign has struck a chord with the mainstream audience, troubled that football culture is dominated by xenophobia. It also capitalized on the high-profile support of local football stars. But pop-culture engagement is only one aspect of Never Again’s work. Through its public activities, it has recruited a nationwide network of young volunteers who submit monthly reports on the activities of extreme-right groups in their community, based on personal experience and local media coverage. This material is analysed and published on a website and in a quarterly magazine distributed to thousands of readers and mainstream journalists, and has led to national and international attention on Poland’s human rights record.

[www.nigdywiecej.org](http://www.nigdywiecej.org)

[box]

Good practices

- Tackles human rights abuses within youth-oriented spaces such as sports events and music festivals.

[end of box]

## **Rock the Vote**

Rock the Vote, a US initiative launched in 1990, pioneered the use of celebrities to encourage young people to register to vote – with tours and concerts broadcast in partnership with MTV. Rock the Vote has changed over time to keep up with trends. In the two most recent elections, the effort has focused as much around online communities and content such as email lists, a blog page, online music downloads and merchandising, meet-ups and mobile phone content as live music television. More recently, Rap the Vote was launched to mobilize hip-hop music fans. While maintaining its simple “please vote” message, Rock the Vote has built on its success to promote a variety of other causes – such as being against the draft, and supporting the preservation of Social Security entitlements.

[www.rockthevote.org](http://www.rockthevote.org)

[box]

Good practices

- As youth watch less TV, Rock the Vote has moved into other interactive mediums.
- Acknowledges youth diversity, delivering its message in different ways to different audiences.

[end of box]

## **Music for America**



Music for America was one of many new initiatives launched in time for the 2004 US presidential election that clearly owed a debt to Rock the Vote, yet were edgier, overtly partisan (mostly on the progressive side), and more participative. Music for America encourages students and youth to organize their own concerts or other cultural events across the country (in their school, street, or even a party in their house), apply to create their own public blog featured on the website, or tell their friends about a viral email petition. They call it “peer-to-peer” politics.

[www.musicforamerica.org](http://www.musicforamerica.org)

[box]

Good practices

- Taps into youth’s willingness to get involved in event organizing and promotion.
- Website is based around cheap, compelling, user-created content.

[end of box]

## **46664**

46664, Nelson Mandela’s prison number, was used in 2003 post-apartheid South Africa as the name of a concert and campaign to raise awareness and funds for the former President’s foundation to help those infected or affected by HIV/AIDS. The concert itself followed fairly closely the framework established by July 1985’s LiveAid event – big name acts from diverse musical periods performing together, interspersed with appeals to donate. The catchy branding (reinforced with a song and the iconic presence of Mandela), high production values, and the innovative ability to donate online or simply by texting the number 46664, ensured the initiative had strong global outreach. The concert’s fundraising effort was also well-timed to take advantage of growth in personal DVD sales.

[www.46664.com](http://www.46664.com)

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key points

- Built around the iconic figure of Nelson Mandela and other celebrities.
- Effective branding linked to SMS donation number.

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[photo caption]

Nelson Mandela at the 46664 concert

© 46664 Concerts/Nelson Mandela Foundation

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## **AIUSA**

### **Music for Human Rights**

Music for Human Rights was a recruitment and fundraising tool developed by AIUSA. Many well known music artists already supporting AI contributed songs to a free CD to encourage new member sign-ups. In addition, a colourful, well-designed website was established which linked directly from the AIUSA website. The site includes profiles on artists, describing the work they have done to promote human rights and AI. Links are included to purchase tracks by the artist from Amazon.com, with whom AIUSA formed a partnership to receive a commission from sales. In 2002 and 2003, AI asked a number of artists to illustrate and autograph their own skateboard decks which were auctioned through eBay – pictures of the decks also feature on the Music for Human Rights page.

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## **The Noise Festival**

The Noise Festival is a biannual youth art initiative funded by the Australia Council for the Arts. Rather than gallery walls, Noise's exhibition space is the popular media, through partnerships with more than 80 radio and television networks, film distributors, book publishers, magazines, and websites. Noise showcases untraditional art, such as animation, spoken word, e-zines, and new and remixed music, as well as creative writing, photography and digital images. Noise provides some of the artists with small grants in advance, but most art is submitted via competition. Noise successfully connects with new audiences for the arts by tapping into the popular media space consumed by young people and by breaking down barriers between audience and artists.

[www.noise.net.au](http://www.noise.net.au)

[box]

key points

- Extends the "Internet" concept that "anyone can make the media" to mainstream publications.
- Provides a showcase for new forms of electronic art.

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### **AI Make Some Noise**

Make Some Noise is a global Amnesty International venture that engages young people through the enduring power of "music with a message". The project is grounded in the gift by Yoko Ono to Amnesty International of the recording rights to the John Lennon solo songbook. Contemporary artists such as Snow Patrol, The Black Eyed Peas, Avril Lavigne and The Postal Service have recorded versions of such iconic tracks as "Power to the People" and "Imagine", which have been made available for download in digital format (with a planned physical album to follow). The Make Some Noise website also provides a platform to learn about human rights issues, take web-based action – such as joining the Control Arms Million Faces Petition – and register to keep in touch with Amnesty International through regular e-communications personalized to the user's country and music interests. While Make Some Noise builds on Amnesty International's long history of music projects, such as the 1988 "Human Rights Now!" tour, it also tests many new ways of engaging with youth audiences through global projects, using new forms of technology, including mobile technology, cutting-edge graphics (produced by 180 Amsterdam, a creative agency known for its work on youth and sports brands), and outreach to youth and music media.

[www.amnesty.org/noise](http://www.amnesty.org/noise)

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### **Cirque du Monde**

Cirque du Monde is the flagship project of the social action arm of Cirque du Soleil, one of the world's most popular circus troupes. Cirque du Monde supports circus arts programmes for "youth at risk" (especially street children) in 34 communities around the world, in partnership with local organizations. These programmes range from Brazil's "Grupo AfroReggae" to the "Sinani African Dream Circus" in Cape Town, South Africa. Cirque du Monde also has global alliances, including with Oxfam Québec, Canada, which provides volunteers and shares its expertise in development in return for Cirque du Soleil organizing various special fundraising events in support of Oxfam's youth work. For the Oxfam International Youth Parliament in 2004, Cirque du Soleil brought together 30 young people from seven of their partner organizations for a three week workshop and a special collaborative performance at the National Institute for Dramatic Arts in Sydney, Australia. One per cent of Cirque du Soleil revenue – approximately US\$4 million annually – is devoted to its social action programmes.

[www.cirquedusoleil.com/CirqueDuSoleil/en/company/socialaction/](http://www.cirquedusoleil.com/CirqueDuSoleil/en/company/socialaction/)

[box]

Good practices

- High-quality product.

- Community provides a safe and exciting alternative to daily life.
- Broad range of partnerships.

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[photo caption]

Young people participate in a project supported by Cirque du Monde

© Cirque du Soleil

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## **Make Poverty History**

Make Poverty History (MPH), is a groundbreaking collaborative campaign building upon the combined resources and expertise of most development charities in the UK. Launched in 2005, MPH's mission was to hold world leaders to their past promises to significantly increase aid, create just rules of global trade, and write off the debt of poor countries in 2005. The campaign was built around three major meetings of world leaders in 2005 – the G8 Summit in Edinburgh, UK, in July, the September UN Millennium Review Summit in New York, and the December World Trade Organization (WTO) Ministerial Meeting in Hong Kong. The Campaign successfully inserted itself into public consciousness through innovative use of mainstream media. An episode of a popular British sitcom, “The Vicar of Dibley”, revolved around the characters joining the MPH campaign for example, the participation of a broad range of celebrities, and especially its signature white wristband, which was worn by UK Prime Minister Tony Blair and a million others from school children to office workers. The campaign also provided a broad array of action opportunities requiring varying degrees of commitment. Those keen to participate could attend an all-night vigil in London, converge around the G8 summit, attend the Live8 concerts, do school activities or simply wear the white wristband. MPH was part of the Global Call to Action Against Poverty, and other countries adopted the Make Poverty History slogan for their own campaigns. The campaign gained additional urgency and validity in the public consciousness following the high level of giving that followed the Asian tsunami.

[www.makepovertyhistory.org](http://www.makepovertyhistory.org)

[www.whiteband.org](http://www.whiteband.org)

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key points

- NGOs have been able to pool their resources (global outreach, media contacts, celebrity endorsement etc) and gain major visibility.
- Has almost become a fashion label, with a huge number of wristbands sold.

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## **I-to-I**

I-to-I is an innovative travel company that has tapped into the desire of adventurous young people to travel to other countries and learn about other cultures, while giving something back to the communities they visit. Something between a tour operator and a volunteer sending agency, I-to-I, in partnership with travel agency STA Travel, places young people with organizations in fields such as teaching, conservation, community development, media, sports, building, marketing, tourism, and health. In a separate effort, Oxfam has partnered with I-to-I and STA Travel, to launch the STA Travel Trust, which provides grants for young people interested in travelling to pursue their own social change projects.

[www.i-to-i.com/](http://www.i-to-i.com/)

[www.statravel.co.uk/c\\_yearout/traveltrust.asp](http://www.statravel.co.uk/c_yearout/traveltrust.asp)

[box]

Good practices

- Simple extension of the “package holiday” concept to the voluntary sector.

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Also of interest:

Declare Yourself:

a young voter engagement initiative from the USA

[www.declareyourself.com](http://www.declareyourself.com)

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### **8 reasons why youth engagement efforts can fail**

- Not enough accommodation by adults – it would help to hold meetings being held during school hours, for ex.
- Adults use language such as “text messaging format” which is supposedly “hip” but is just embarrassing!
- Tendency to begin with the “most difficult” groups to reach or the most unlikely to join ... when in fact it is a much more likely – and safer – bet to start with those youth that have a predisposition to the cause, just as you would with any other age segment.
- Assumption that youth engagement is about speaking to youth, when in fact many of the best initiatives create spaces for dialogue and expression by young people.
- Failure to include young people during the initial phase – when in fact, saying you’ll listen to young people is one of the best ways of getting their attention!
- Tendency to assume that all young people (at least from a similar geographic area) think alike or are motivated by the same things.
- Failure to recognize that one of the key ways in which young people seek to stand out is by their choice in music: running a music project without paying close attention to the style of artists engaged may not have the expected results.
- Little emphasis on what comes next – now you have their attention, what do you want them to do?

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### **What young members of AI say are the best ways to engage with young people**

**(in rank order from ‘most attractive’)**

1. Long-term Human Rights Education
2. Music festivals or gigs
3. Outreach programmes in schools and universities
4. Television
5. Celebrity endorsement
7. Cinema adverts
8. International youth meetings
9. Public demonstrations
10. Youth newsletters/magazines/media
11. Friends and relatives
12. The web
13. Community festivals
14. Meetings and forums
15. Street canvassing/face-to-face
16. Radio
17. Sport
18. Theatre
19. Religious groups
20. Newspapers
21. Workplace
22. Social forums (eg World Social Forum)

## Creating engaging materials

Today's youth are intensely brand aware, constantly bombarded with inspiring or entreating messages from a wealth of corporations and organisations. This has prompted an anti-brand movement, recognised particularly in the North where many young consumers have grown immune to traditional marketing. Companies are now turning to the young people's own communication tools – of web, films and mobile technology – to grab their attention. NGOs and social causes are, therefore, expected to use the same media, and need to do so with twice as much savvy to be noticed.

[box]

### AIUK re-branding

With the intention of achieving significant growth and reaching fresh audiences, AIUK embarked on a major re-branding process in 2003 in partnership with a UK advertising agency. One key driver for change was concern that the organization was not reaching people under 40 (with the exception of those in the formal education system). Through internal and external qualitative research and testing, key brand issues identified included a lack of visibility outside the broadsheet media, a lack of simplicity, and a focus within communications on “minds” (arguments, politics, international legal standards) over “hearts” (real stories, real acts of courage, real people standing up for other people). The new branding, launching progressively throughout 2005, re-focused AIUK's image. A new slogan – “Protect the Human” – emphasizes AI's ultimate vision (protecting humanity) over its methods such as international legal standard setting. The key idea is to highlight the human in human rights. Bright florescent colours were introduced to all materials to distance AIUK from its former intellectual, slightly forbidding image. The re-branding has extended to the section's office building with large pictures of real people and their stories greeting visitors at reception. The materials are also being provided to all local and students groups so they can project a consistent identity, and were launched in October 2005 through a “Protect the Human” week of public events, speeches, public stunts, media placement, and viral marketing designed to build public understanding of AI's work.

[photo caption]

AIUK's new branding

© Amnesty International UK

[end of photo caption]

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### Adbusters

Adbusters describes itself as “a global network of artists, activists, writers, pranksters, students, educators and entrepreneurs who want to advance the new social activist movement of the information age”. The key tactic of Adbusters is “culturejamming” – using the same advertising and marketing techniques that big companies use to promote their products (and, indeed, often reworked or “jammed” advertisements) to highlight issues such as media concentration, over-consumption and corporate power. Adbusters' main projects are its flagship 100,000 circulation printed magazine, a 75,000 member email list, city-specific activist networks called “Jammer Groups” (their own term for “meet-ups”), and the Adbusters Media Foundation which buys time for television advertisements which have been produced by members of the public.

[www.adbusters.org](http://www.adbusters.org)

[box]

Good practices

- Uses and subverts mainstream culture and advertising.
- Remains close to its community; sense that everyone can contribute.

[end of box]

### Chat the Planet

Chat the Planet is a television series created by New York-based NextNext Entertainment and shown on a variety of channels around the world. Chat the Planet connects young people from countries including South Africa, the USA, Jordan, Iraq, and Australia via satellite, in conversations exploring youth perspectives on major issues such as racism, activism, and immigration. Perhaps the most compelling episodes were three specials on the war in Iraq, connecting youth in New York and Baghdad. While experimental in nature, and quite costly to produce, Chat the Planet demonstrates that live connections between young people around serious issues can make compelling mainstream television. The programme benefited from tight editing and contemporary music and was complemented by a popular website allowing participants to continue the conversation with discussion boards and meet-ups.

[www.chattheplanet.org](http://www.chattheplanet.org) Generation Why

[box]

key points

- Rare outlet on television where young people are seen as having intelligent and valuable opinions.
- Edited in a dynamic, fast-paced fashion with MTV-style hosts, contemporary music, and fast-cuts.

[end of box]

[photo caption]

Youth in New York and Baghdad, Iraq, connect via satellite

© NextNext Entertainment

[end of photo caption]

## Generation Why

Generation Why is an umbrella “youth brand” of Oxfam GB. As Oxfam is seen to have a conservative image in the UK, it was felt the charity needed a separate, more youthful identity in order to target young people. The Generation Why website, which re-purposes much of the content from the main Oxfam site, has a colourful design (borrowing from Japanese anime), and simple navigation structure. The site includes a strong “issues” area, with clear and interesting information about the major issues Oxfam campaigns around, plus opportunities to take electronic action. At the bottom of each page, a “jargon buster” provides definitions of complex words used. An events calendar includes entries on a range of music festivals, political events, international days, and training programmes which Oxfam is participating in or organizing. A “do something” page outlines ways young people can support Oxfam by organizing fundraising events, volunteering in Oxfam shops, and donating cash and old mobile phones, while an online shop offers merchandise and fair-trade goods.

[www.oxfam.org.uk/generationwhy](http://www.oxfam.org.uk/generationwhy)

[box]

Good practices

- Links Oxfam and making a difference with other things young people may perceive as fun – such as music festivals.
- Written in youthful language.

[end of box]

## YouthNoise

YouthNoise is a popular US-focused website designed to encourage youth to get involved in their community, think critically, and learn about important issues. It uses the techniques of youth-oriented commercial new media (such as Bolt.com) and magazines (such as Seventeen or TeenPeople). Initially developed by Save the Children USA, with a relatively large budget at the time of the “dot-com bubble”, YouthNoise was expected to quickly become a self-sustaining autonomous unit, but took three years to be made fully independent. YouthNoise gained significant momentum after 9/11 when President Bush encouraged young people to visit the site to find volunteer opportunities and fundraise for the victims’

families. The YouthNoise website is dominated by bright primary colours and simple animation and is populated with stories on the charity work of celebrities. It also uses snappy slogans (The Sound of Change for Our Generation was recently changed to Your World. Your Noise). YouthNoise has adopted a weekly featured issue, with content including quick fact-sheets, well moderated discussion boards, a quiz, surveys, and email letter-writing to members of Congress.

[www.youthnoise.com](http://www.youthnoise.com)

[box]

Good practices

- Traffic driven by partnerships with teen magazines and other web properties.
- Issues featured on the site drawn from subjects members are discussing in well-moderated boards.
- Simple weekly “call to action”.

[end of box]

[box]

### **Create change**

AI International Secretariat web design partnership with young artists’ collective The International Secretariat (IS) web team contacted the UHC Collective, a group of young artists and graphic designers based in Manchester, UK, which had previously made national headlines by creating a fully operational life-size replica of Camp X-Ray in Guantánamo Bay in Manchester. The IS web team asked UHC to design a set of e-postcards to be used on the [amnesty.org](http://amnesty.org) site; the idea was to trial this collaboration on a very specific, contained project, in the hope that it might lead to future collaborations. Preliminary discussion of the assignment led to an interesting approach: the two parties convened a workshop with young artists, both within and external to the collective. Additionally, the artists were asked to develop their works as individual responses to AI’s work rather than as official communications of its message. This approach adds an additional point of interest to the finished products: they are worthy of attention not just for what they are, but also for the process by which they were produced, and as such have the potential of being used as part of both online and offline displays and exhibitions.

[www.amnesty.org/createchange](http://www.amnesty.org/createchange)

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[box]

### **7 reasons why many big NGO brands don’t appeal to youth**

- Use of acronyms that all sound the same and mean nothing to outsiders.
- Association with celebrities that appeal to the converted, rather than broader audiences. It takes time to cultivate celebrity support, while trends in youth music and culture move quickly.
- Lack of differentiation between charity brands in a crowded space – many still use similar “charity colours” such as blues and greens.
- Little exposure of the organization and its brand outside of high-brow news media which is little read by younger audiences.
- Failure to communicate simply the organization’s mission, with a tendency to focus on complicated or less attractive methods rather than vision for change.
- Public presence (outside news media) dominated by “old fashioned” premises such as second-hand goods shops, rather than cool brands or products.
- Seen as big and institutional – disconnected from the grassroots, where the real action often happens.

[end of box]

[box]

**Also of interest:**

### Stand

One of many outstanding youth anti-smoking initiatives  
[www.standonline.org](http://www.standonline.org)

### Youthink

Informative youth site created by the World Bank's marketing department  
[youthink.worldbank.org](http://youthink.worldbank.org)

### Vibewire.net

Australian youth media network with an impressive network of volunteer contributors  
[www.vibewire.net](http://www.vibewire.net)

### Animafac

French student organization that, among (many) other things, develops powerful campaigns on health issues  
[www.animafac.net](http://www.animafac.net)

### Shine

Impressive youth violence prevention initiative with powerful site and suite of mainstream media partners  
[www.shine.com](http://www.shine.com)

### Global Action Project

New York-based group that supports youth worldwide creating powerful TV documentaries on human rights issues  
[www.global-action.org/](http://www.global-action.org/)

### Youth Red Cross Content Committee

Volunteer group of young people in the USA who develop youth-oriented content for the Red Cross website  
[www.redcross.org/news/yo/other/030731youthbios.html](http://www.redcross.org/news/yo/other/030731youthbios.html)  
[end of box]

## **AI section websites**

AI has a variety of youth-oriented websites and sub-pages of mainstream sites around the world.

AI Denmark's standard-setting youth page [[www.amnesty-youth.dk](http://www.amnesty-youth.dk)] has a dramatic black and red design, a comprehensive listing of local youth and student groups, an events calendar, an "Info Bank" with articles on the key issues AI is concerned with, e-postcards, information about AI Denmark's youth programmes and recent achievements, and contact information. The least successful element of the site appears to be the discussion board, which has only received a few postings.

AI Canada (English-speaking) engaged an intern to redesign the Youth component of its mainstream website [[www.amnesty.ca/youth](http://www.amnesty.ca/youth)]. The site includes a raft of materials which were previously only available in printed format – such as a youth group registration form, an events calendar, and a comprehensive toolkit to help young people take action.

AIUSA's youth website [[www.amnestyusa.org/youth](http://www.amnestyusa.org/youth)] is integrated within the design of the section's mainstream site, and prominently linked from the main navigation. It is packed full of information of interest to existing AI student members, such as opportunities to participate in the Annual General Meeting and the Youth Activist Kollege, a comprehensive database of youth and student groups with links to their own websites, and a guide to starting your own youth group. A significant feature on the "National Week of Student Action" includes a news blog, a guide to organizing events, an extensive interactive calendar of events, activism tips and ideas, and fact sheets. Of more interest to non-members is the "online action centre" where people can send emails to politicians, and the sub-site, Music for Human Rights (see page 15).



AI Netherlands, Ireland and Belgium (Francophone) has launched “Youth Watch” [[www.youthwatch.amnesty.org/](http://www.youthwatch.amnesty.org/)], an online community for young people. The current site was created following a successful pilot project in which Dutch schools communicated with students in Sierra Leone by sending letters, postcards, and drawings. The goal of the broader programme is to facilitate intercultural dialogue and establish long-lasting contact around human rights issues. The site features include the ability to upload letters and articles, forge twinning relationships with other schools, as well as information on some AI campaigns and an educator’s guide.

Other sections with youth-specific web content

AI Switzerland – [www.amnesty.ch/Youth/](http://www.amnesty.ch/Youth/)

AI Belgium French-speaking – [www.amnestyinternational.be/index.php3](http://www.amnestyinternational.be/index.php3)

AI Belgium Flemish Speaking – [www.aivl.be/index.cfm?PageID=9](http://www.aivl.be/index.cfm?PageID=9)

AI France – [www.amnesty.asso.fr/05\\_amnesty/55\\_france/554/554\\_coord\\_jeunes2.htm](http://www.amnesty.asso.fr/05_amnesty/55_france/554/554_coord_jeunes2.htm)

AIUK – [www.amnesty.org.uk/education/youthandstudent](http://www.amnesty.org.uk/education/youthandstudent)

[box]

### **9 reasons why youth websites can fail to meet expectations**

- The Youth Coordinator is given the task of building the youth website despite the fact they have no knowledge of graphic design or website development.
- Content is not produced in a style with youth in mind, or is too simplified and speaks down to young people.
- Lack of recognition that websites require ongoing maintenance including fresh content to encourage users to visit the site regularly, as well as ongoing moderation of discussion for user engagement and the protection of minors.
- Failing to generate easy content – such as re-publishing other content already distributed by the organization in other formats, allowing user-created content to be featured, or holding content competitions.
- Failing to promote the website – having a “build it and they will come” mentality.
- Unnecessarily re-purposing and/or duplicating content that is already available on the main organizational website – young people will react against anything that patronizes them, and does not offer anything of additional value.
- Not being the best website in the category – duplicating effort doesn’t add value.
- Lack of internal technical capacity to maintain the site as technology develops and changes or it becomes more popular and outgrows its web-hosting arrangements.
- Lack of appropriate language support for the intended audiences. The web is global and should be available in core global languages.

[end of box]

[box]

### **Toolkits for youth creating media**

Media Toolkit for Youth (Media Awareness Network)

[www.media-awareness.ca/english/special\\_initiatives/toolkit/index.cfm](http://www.media-awareness.ca/english/special_initiatives/toolkit/index.cfm)

The Groovy Little Youth Media Sourcebook

[www.listenup.org/resources](http://www.listenup.org/resources)

[end of box]

## **Human Rights Education**

Educating young people can create long-term attitudinal change in societies. When done within existing teaching systems it also exploits a captive audience. Done right, it gives young people an early

understanding of the complex forces at work in society. Teachers are often happy to lend support in exchange for good curriculum ideas and materials, and many NGOs have established significant and successful human rights education (HRE) programmes. Some even offer their own accredited qualifications. But HRE is not all plain sailing – it still meets resistance from those who perceive it as political, and it must also face the challenges of adapting to different local curricula.

[box]

### **AIUK video, ‘Small window’**

In the early 1990s, AIUK produced the video *Small Window*, designed to give students aged 14-18 an introduction to AI and its work. The video features issues such as the plight of street children in Brazil, Chinese repression of Tibetan monasteries, and stories about refugees. It successfully combines a mix of footage, interviews with former prisoners of conscience, and profiles of young AI activists in the UK. 15 years after its original release, the video still demonstrates the value and importance of AI’s work. AIUK is looking at developing similar new media products taking account of current events.

[end of box]

### **Canada World Youth**

Canada World Youth (CWY) was established in 1971 with support from the Canadian government. CWY’s mission is to operate international exchange programmes to encourage learning through experience. But where other programmes such as Rotary or AFS focus on cultural exchange, Canada World Youth includes a practical voluntary-service component where young participants are involved in local development projects and study the connections between local issues and global challenges. Active in around 25 countries with 400 placements a year, Canada World Youth’s present focus is on Africa, HIV/AIDS, rural development, and the use of Information Technology for development and human rights. As an example of one of its various collaborative exchange projects, CWY has formed a partnership with Toronto-based Journalists for Human Rights, engaging 36 dynamic young journalists from Benin, Canada and Senegal in a six-month cultural exchange and training programme. The young journalists work together to report on human rights issues on two different continents.

[www.cwy-jcm.org/](http://www.cwy-jcm.org/)  
[www.jhr.ca](http://www.jhr.ca)

[box]

Good practices

- Provides highly practical hands-on experiential learning.

[end of box]

[photo caption]

Participants in a Journalists for Human Rights West Africa journalism project

© Journalists for Human Rights

[end of photo caption]

### **iEARN**

iEARN (or the International Education and Resource Network) is the world’s largest non-profit network facilitating the use of the Internet to create global connections and enable collaborative projects between classrooms. Projects (mostly email-based) focus on issues such as child labour, child soldiers, corruption, respect, and refugees. A highly decentralized network, the development and management of new collaborative projects is largely led by participating teachers, who have voluntarily organized into support and professional development networks at the national level. iEARN’s annual conference, the premier global event in online human rights and development education, is hosted by a different country each year. iEARN grew out of telephone dialogues between classrooms in the Soviet Union and the USA in the late 1980s. It

receives support primarily from philanthropic foundations, such as the Open Society Institute, for its core technology systems and outreach.

[www.learn.org](http://www.learn.org)

[box]

key points

- Decentralization has allowed the network to create a large number of educational activities.
- Decentralization has also enabled incorporation of new technologies in line with the differing capabilities of local groups.

[end of box]

## **Global Nomads Group**

Global Nomads Group (GNG) is a New York-based, non-profit organization that promotes international cooperation and understanding through video conferencing hook-ups between classrooms (and occasionally other groups of young people) in the USA and elsewhere. The broadcasts are available on the Internet for viewing by other schools. Immediately following 9/11, GNG hosted three forums linking youth from six US cities with youth in Australia, India, Jordan, Pakistan, the Philippines, Sri Lanka and Switzerland, to discuss the impact of the attacks and experiences of terrorism in other nations. Other empowering video conferences have connected indigenous youth with the Indigenous Summit of the Americas, explored the Palestinian-Israeli conflict, connected youth in Baghdad, Iraq, and New York before and after the war on Iraq (resulting in a 30-minute special on the PBS network), created dialogue with youth in Rwanda on the 10th anniversary of the genocide, and broadcast from a Sudanese refugee camp in eastern Chad's remote border region. The GNG website includes curriculum support materials. GNG is supported by the world's largest video conferencing company Polycom, and the Family Foundation of Jeff Bezos, the founder of Amazon.com.

[www.gng.org](http://www.gng.org)

[box]

Good practices

- Provides programming related to current issues in the news.
- Video conferences enable virtual experience of other cultures, global issues, and crises without travel.
- Provides personal link between students and the "material" they are studying.

[end of box]

[photo caption]

Conferencing from Chad

© Global Nomads Group

[end of photo caption]

## **NewzCrew**

NewzCrew is a project of Global Kids, another New York-based organization well known for its hands-on projects with young people from poorer parts of the city – engaging them in leadership projects with an international flavour. NewzCrew is a dynamic website developed in partnership with the nightly PBS's newscast, The News Hour with Jim Lehrer. It features lesson plans about current national and global issues, contributed by teachers – as well as focused, facilitated online discussions, known as "learning circles", for students. Moderation of the discussion is provided by Global Kids volunteer youth who are provided with extensive training. The website is a follow-up to a similar online discussion curriculum resource called "EA9/11" or "Everything After 9/11".

[www.newzcrew.org](http://www.newzcrew.org)

[box]

Good practices

- Young people involved in the development of the website.
- Responsive to current issues in the media.

[end of box]

### **Global Child Rights & Peer Education**

Global Child Rights & Peer Education is a nationally accredited programme created by Save the Children UK, for young people to acquire the skills to teach other young people about their rights and key global issues. The qualification has been running since 2003 and more than 30 young people have completed the programme. Working with grassroots agencies (both statutory and voluntary) to enable a diverse group of young people to get involved has ensured that the trained peer educators reflect the communities they wish to work in. The qualification is gained through a series of intensive, hands-on residential training sessions where participants develop key skills and knowledge. Modules in the programme include Campaigning, Poverty, Asylum-Seekers and Refugee Issues, and Presentation Skills.

[www.savethechildren.org.uk](http://www.savethechildren.org.uk)

[box]

Good practices

- Provides young people with a formal qualification.

[end of box]

[box]

Global Human Rights Education Network:

International network of human rights education practitioners sharing resources and promoting HRE

[www.hrea.org](http://www.hrea.org)

NoWarZone

Website connecting youth in schools in Canada and conflict zones – project by War Child Canada

[www.nowarzone.com](http://www.nowarzone.com)

[end of box]

[quote]

‘Experiential learning resonates deeply – and if that learning strikes an emotional chord, its lesson is bound to stick’

Abby Falik, Programme Manager, Global Citizen Corps, NetAid

[end of quote]

[box]

### **AI Netherlands annual creative youth competition**

Each year, AI Netherlands organizes a competition for students to develop creative materials that show solidarity with a human rights group working in another part of the world. For example, one year, students were asked to design a t-shirt that AI’s Peru section could wear in a national marathon for human rights. In 2004 students were asked to design a comic strip highlighting the issue of Violence Against Women that could be distributed to young people in Colombia. Marcela Feras, a Colombian human rights activist, was invited to the Netherlands and travelled around participating schools. The programme is promoted to all Dutch schools in partnership with Dutch broadcaster NCRV, with an information pack that includes posters and lessons on the competition’s theme. AI Netherlands is excited about the success of the programme which takes action beyond letter-writing and petitions, but reports that developing new creative ideas and partnerships each year is challenging.

[end of box]

[box]

### **5 challenges faced by Human Rights Education initiatives**

- Lack of understanding of what Human Rights Education (HRE) is, including how it is similar to or different from other social studies such as Development Education, Civics or Peace Education.
- Considered too political by some administrators, especially in very conservative schools or in countries where there is limited freedom of expression.
- Not enough time for teachers to prepare the type of dynamic lessons required for HRE, or to attend professional development on innovative approaches to teaching it.
- Not enough time in the school day to fit in HRE along with the core curriculum, especially where HRE has to compete with other extra-curricula work.
- The significant cost of developing lesson materials that meet local needs and national curriculum frameworks.

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[box]

### **Toolkits on including youth in the design and delivery of Human Rights Education**

Youth Voice: A guide for Engaging Youth in Leadership and Decision-making in service learning programmes (Points of Light Foundation)

[www.kidsforcommunity.org/pdf/tools/youthguide.pdf](http://www.kidsforcommunity.org/pdf/tools/youthguide.pdf)

Human rights education (AIUSA)

[www.amnestyusa.org/education/index.html](http://www.amnestyusa.org/education/index.html)

[end of box]

### **Collaboration, coalitions, and communications**

Many of the best and most innovative youth programmes – those which elicit the greatest commitment – are led by young people themselves. Large organizations developing their own youth programmes find it effective to focus on connecting and re-sourcing existing local grassroots youth groups. And local youth may find it easier to innovate at the micro-level, outside the confines of NGO bureaucracy. Large organizations can then add huge value in terms of communications platforms, resources, knowledge sharing, continuity, and connection to mainstream initiatives and stakeholders.

### **TakingITGlobal**

TakingITGlobal is an international youth network, centred on [TakingITGlobal.org](http://TakingITGlobal.org), a highly popular website for young people interested in global issues, with more than 400,000 monthly visitors. Developed by young people themselves (the founders were all teenagers at launch), TakingITGlobal's infrastructure has grown to service its membership, create engaging online content, and manage partnerships and special projects – there are now more than 25 staff at the Toronto headquarters, Canada, and 12 more based around the world. The website includes information on key issues, discussion boards, blogs, an online magazine contributed to by users, a global gallery of artwork, databases of opportunities, projects, events and actions, and individual profiles for the 100,000+ members. More than 50 per cent of TakingITGlobal's users are in the developing world, with membership growth driven largely via word of mouth, promotion by youth groups and UN partners, and targeted Google advertising.

[www.takingitglobal.org](http://www.takingitglobal.org)

[box]

Good practices

- Run by young people.
- Caters to youth who are generalists. interested in a broad range of issues.
- Based around an online community rather than bureaucratic processes.

[end of box]

### **World Social Forum Intercontinental Youth Camp**

World Social Forum Intercontinental Youth Camp is a one-week event within the World Social Forum, the premier civil society convergence originally launched as a Southern counterpoint to the Davos World Economic Forum. The Youth Camp occurs each year on a grand scale – more than 25,000 youth participated in 2003. The campsite is organized around seven “centres of action” which focus on different political issues – Cultural Resistance, Health and Culture, Communication and Free Knowledge, Social and Student Movements, Human Rights and Sexual Diversity, Environment, and Global Struggle and Direct Action. A priority for the camp is facilitating collaboration between different organizations and countries – workshops and volunteer facilitators are on hand to assist with the development of new partnerships. The camp also has a shared “library” to which thousands of books have been contributed over the years.

[www.acampamentofsm.org/](http://www.acampamentofsm.org/)

[box]

Good practices

- Open participation.
- Linked to a broader event.
- Size and scope – something for everyone.

[end of box]

### **Oxfam International Youth Parliament**

Oxfam International Youth Parliament (IYP) brings together 350 young people once every four years, and provides a global support network to help the delegates implement their own social change and development projects upon return home. While conceived and implemented by Oxfam Australia, it is officially an international project of the Oxfam family. Event participants come from a diverse range of backgrounds – from those running their own organization to activists with large organizations such as People and Planet or AI, and local Oxfam affiliates. The emphasis of the event is not just on sharing opinions and writing declarations, but on gaining skills, developing personal projects, and fostering collaboration. More than A\$150,000 has been made available in the form of mini-grants for delegates through a competitive process. IYP has also developed its own campaigns (see “Highly Affected, Rarely Considered” on page 73), and places particular emphasis on cultural activism (including a partnership with Cirque du Soleil, see page 17). There are plans for the third sitting of the Parliament to take place in Australia in 2007.

[www.iyp.oxfam.org](http://www.iyp.oxfam.org)

[box]

Good practices

- Not just an event but an ongoing programme, with mini-grants to support action.
- Strong facilitation and well structured agenda.
- Diverse delegates including cultural performers.

[end of box]

[photo caption]

The International Youth Parliament Action Partners gather in Sydney, Australia

© Oxfam Australia

[end of photo caption]

### **African Youth Alliance**

African Youth Alliance (AYA). With the goal of reducing HIV/AIDS and raising awareness among youth of sexual and reproductive health, the African Youth Alliance is one of the largest youth engagement initiatives

ever launched. With a grant of US\$57 million over five years from the Bill and Melinda Gates Foundation, AYA is an effective partnership led by the UN Population Fund (UNFPA), and two independent NGOs. It has a comprehensive suite of goals: advocacy and awareness for critical community stakeholders (including parliamentarians, judges and magistrates, journalists, teachers, service providers, religious leaders, cultural leaders, school officials, sports leaders and parents) around the importance of adolescent sexual and reproductive health; integration of sexual and reproductive health into the curriculum; and, especially, work with and outreach to young people. Techniques used to reach youth include: life planning skills both in and out of schools, music performance, drama, puppet shows, media talk shows, football matches, print media, theatre, newsletters and cultural festivals. AYA is an intense effort designed to effect measurable change – in its four target countries (Ghana, Tanzania, Botswana and Uganda), it has trained 70,000 community leaders and 130,000 young peer educators. AYA’s methodology is primarily to provide funds and tools to local community institutions and existing cultural outreach programmes.

[www.ayaonline.org](http://www.ayaonline.org)

[box]

Good practices

- Scale of programme budget allows for a comprehensive approach engaging all community stakeholders as well as youth.
- Goes to youth, rather than expecting youth to come to the programme.
- Mutually supportive partnerships both leverage and further build the capacity of local groups.

[end of box]

[photo caption]

Young people act as peer educators on HIV/AIDS

© African Youth Alliance

[end of photo caption]

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### **7 reasons why youth-led coalitions can fail**

- An assumption that collaboration is simple, when in fact it is complex and requires clear governance, clearly delineated responsibilities, open communications, and ongoing monitoring.
- Over-reliance on individuals who contribute more than what should be expected of them, or indeed is understood to be expected of them by the organization they represent.
- An incorrect assumption that giving youth administrative and infrastructure support (which adult organizations find essential) is somehow antiethical to the very nature of youth-led organizations.
- A latest-fashion mentality at the UN and in international circles generally. A coalition might be created, funded, and be very dynamic when a subject is “hot” (such as HIV/AIDS or Sustainable Development) but as soon as the big event is over or another issue gains prominence (such as security post-9/11), support drops away dramatically.
- A mission “as long as a piece of string” – unclear and creeping objectives that mean individual organizations’ responsibilities are poorly defined, and where the coalition’s work may begin to duplicate or compete (for young people, resources or recognition) with the member organizations’ own projects.
- Poor processes for international communication, where a coalition’s secretariat may be distributed among member organizations across different continents and time zones. There is often a very limited budget for conference calls or international team meetings that foster more effective planning.
- Ego of young organizers as well as adults in larger organizations.

[end of box]

[box]

Also of interest:

International Forum of International Student Organizations

This is a new forum (with physical meetings and an email list) of international (predominantly European) student organizations

www.ifiso.org

[end of box]

**Other types of organizations that young AI members told us they participate in  
(ranked from ‘most common’)**

- Human rights
- Peace / Anti-war / Disarmament
- Environment
- Education
- Politics
- Community Development
- Women’s rights
- Racism
- HIV/AIDS
- Animal rights
- Sexual identity rights
- Social welfare
- Political party
- Poverty
- Death penalty
- Children’s rights
- Civil rights
- Student union
- Ethnic minority issues
- Globalization and global trading systems
- Religious groups
- Health
- Sustainable Development
- Clean water
- Migration, trafficking, displacement and refugees
- Indigenous people’s rights
- Law/impunity
- Alternative media initiatives
- International solidarity
- Employment
- Trade union

[photo caption]

Leaders Today:

see page 53

[end of photo caption]

## **2. Activism**

To many people, “youth activism” conjures up images of rowdy student protesters waving placards and rallying against a wall of police. And although the street protest is by no means dead – witness the recent huge mobilizations for peace – youth activism today encompasses a much broader range of tactics and styles.



Many young people are drawn to causes that offer fun, participatory, relatively easy and interesting ways to be active. Most importantly, young activists are hooked when it is proved that their involvement is necessary. This new brand of accessible, light activism has become almost mainstream, and consequently, the number of young people wanting to make a difference has grown.

[pullquote]

MANY YOUTH WILL DO SOMETHING WHEN THE ACTION IS FUN, PARTICIPATORY, RELATIVELY EASY, INTERESTING AND MOST IMPORTANTLY, WHEN IT SEEMS NECESSARY

[end of pullquote]

There has been a lot of buzz about the Internet as a dynamic campaigning tool. Mass email lists, web-based discussion forums, social networking tools, and the use of mobile phone technology such as text messaging, have generated new ways to gather people together and take joint action. The media in all its forms has become such a dominating presence in the lives of young people that “culture jamming” – taking action or making a statement through subversion of media and advertising, is now a common form of protest.

Technology has also globalized the stage on which much activism takes place. Local protests and campaigns are increasingly connected to broad international issues and mobilizations, for example on trade rules, against war, or around poverty. But many NGOs have been unprepared for, and a little uncomfortable about, a world of activism without boundaries, where young people from South Africa can sign a petition on a British NGO’s website, niche websites can garner hundreds of thousands of online activists, and young people are turning up at international meetings at the UN (formerly the preserve of lawyers and NGO directors).

Those NGOs that respond positively – by diversifying their activism tactics, such as moving letter-writing online, encouraging creativity, organizing public events, or creating high-profile legal challenges – have managed to link into young people’s consciousness. By providing a greater variety of ways for youth to become involved – from the simple wearing of a wristband, to undergoing intensive training in campaigning – they have won youth “market share”.

This chapter builds on the previous one as it explains how NGOs must recognize that working with young people means working for young people. Youth activism will only work if NGOs understand young people’s concerns and incorporate them into campaigns. This chapter showcases exciting new methods which should become increasingly familiar to all activists in the coming years.

## **Building youth activism into project design**

The most sure-fire strategy to ensure that youth activist programmes succeed is to include young people throughout the design process – seeking their input to the issues addressed, the framing of key messages, and the nature of the call to action. Conversely, a strategy guaranteed to fail is to tack on a youth “action” as an afterthought, or when a young person asks “what can I do?”. Young people included in a consultation process are likely to take personal ownership of the action and become the best advocate with their peers.

[box]

### **AI Canada (English-speaking)**

#### **Integrating Youth into the Stop Violence against Women campaign**

AI Canada’s Women’s Rights Campaigner Cheryl Hotchkiss and Youth & Student Coordinator Shauna Maclean have closely collaborated over the years, so when the time came to develop a Canadian approach to the global Stop Violence Against Women (SVAW) campaign, they joined forces. Rather than developing a “regular campaign” and separate “youth campaign”, a single set of SVAW materials in Canada were designed to be accessible to all members, with special attention given to ensuring they were engaging for young people. In hiring a company to design the logo, posters and visual materials for the SVAW campaign, AI Canada chose a company known for its work with sports marketing and young people, rather than a

traditional non-profit oriented firm. A survey conducted by AI Canada found that the youth audience's perception of the campaign was positive. Overall, those involved emphasize the value of having a campaigner that understands the vital importance of engaging young people.

[end of box]

[quote]

'Everyone needs to feel a sense of ownership – of the process, and of the outcome'

Ashok Regmi, Programme Manager, International Youth Foundation

[end of quote]

[photo credit]

© Amnesty International Canada (English-speaking)

[end of photo credit]

## **Annual coordinated activism events**

Annual coordinated events, such as a "day of action", can be one of the best ways to facilitate global activism. Young people like to feel they are part of something much bigger than themselves and have a sense of solidarity with their peers in countries around the world. Such events are also effective in focusing the public's attention and create a sense of urgency. What's more, much of the work can be devolved to local-level volunteers!

[box]

## **AI International Week of Student Action**

AI's International Week of Student Action (IWSA) provides an annual opportunity to mobilize the movement's student and youth membership around the world on a single issue. The 2004 IWSA was considered a major success, with 1,000 youth and student groups in 38 countries taking part. Diverse activities included petitions (gaining tens of thousands of signatures), candle-vigils, a song-writing contest, web-based actions, and letter writing on urgent human rights cases. Factors considered central to the success of the 2004 event when compared with previous years included having a simple and important global theme – Stop Child Executions in the USA and Pakistan; the centralized development of campaigning materials, including a basic web presence; and the February dates which facilitated maximum participation on campuses during term time. Longer lead-time for planning enabled more AI sections to take part, receive materials, and conduct their own translation where necessary.

[photo caption]

Amnesty youth in Lebanon participate in the International Week of Student Action

© Amnesty International Lebanon

[end of photo caption]

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## **Global Youth Service Day**

Global Youth Service Day (GYSD) is an internationally coordinated day of youth action around health, education, the environment and other global issues. It was devised by Youth Service America (based on their National Youth Service Day) and the Global Youth Action Network. Taking advantage of the latter's national partners, GYSD operates in a highly decentralized manner – with "National Lead Agencies" responsible for developing and implementing volunteer activities. While there have been broad annual themes, such as Sustainable Development, activities are largely tailored to national priorities. The National Lead Agencies are provided with a comprehensive toolkit which includes a guidebook, sample documents and press releases, and promotional materials, as well as mini-grants of around US\$2,000. In many countries, National Lead Agencies also bring or raise significant additional financial and in-kind resources. Millions of young people have participated since GYSD launched in 2000.

[www.gysd.net](http://www.gysd.net)

[box]

Good practices

- Most work is decentralized to the national level where local resources and networks are mobilized.
- Mini-grants are provided to stimulate activism.
- Established processes for capturing what happens and sharing learning globally.

[end of box]

[photo caption]

South Korean youth participate in Global Youth Service Day

© Korea Youth volunteer Centre

[end of photo caption]

## Training in activism

The opportunity to learn and practice new skills is a major motivating factor for young people to get active. The best types of training are those that recognize people's diverse learning styles, include other young people as facilitators, provide moments for personal reflection, and offer a space for people with similar interests to connect. Training young people is resource intensive, however, and organizations must make sure there is a clear pay-off for the issue they care about. The training should be seen as one element within a broader youth activist development programme therefore, including internships, volunteer opportunities, or specific organizational responsibilities.

## Leaders Today

Leaders Today was founded by Marc and Craig Kielburger, who have also led international children's rights organization Free the Children. Leaders Today's primary projects include international volunteer trips, a motivational speaker circuit featuring volunteer youth, and yearly Global Leadership Summits, held in Toronto, Canada.

[www.leaderstoday.com](http://www.leaderstoday.com)

[box]

Good practices

- Led by young people.
- A growing range of materials and booklets to support the programme.

[end of box]

[photo caption]

Participants in a Leaders Today workshop

© Free the Children

[end of photo caption]

## CHANGE Initiative

Oxfam's CHANGE Initiative is a national programme of Oxfam America that trains college students to become actively engaged in the organization's social justice mission. Participants are selected through a highly competitive application process and are brought together at Oxfam's expense for one week of intensive leadership training in Boston, USA each July, learning about Oxfam's campaigning techniques and particular campaigns – such as Make Trade Fair, Fair Trade Coffee, Hunger, and No Dirty Gold. After the training camp, participants are asked to work on one or more Oxfam campaigns on their campuses, with support from staff and campus advisers. The CHANGE Initiative is now being replicated by student programmes of other Oxfam national affiliates.

[www.oxfamamerica.org/whatyoucando/act\\_now/student\\_action/change](http://www.oxfamamerica.org/whatyoucando/act_now/student_action/change)

[box]

Good practices

- Builds upon the existing campaigning priorities of the organization.

[end of box]

[photo caption]

Taking part in the CHANGE Initiative

© Oxfam America

[end of photo caption]

[box]

### **AIUSA Youth Activist Kollege**

Each summer since 2003 AIUSA has organized a “Youth Activist Kollege” as an event for up-and-coming AI leaders. The event builds on a model established by AI Canada (English-speaking). Fifty high-school and college students (ages 15-23) from around the country are selected to attend; most of them have been selected to lead student groups during the following school year. While subsidies are available, a general participation fee is set at US\$125 and participants are responsible for their travel costs. The agenda is divided into two for those who have a good previous knowledge of AI, and those who are new. Workshops are offered on issues such as violence against women, the US Patriot Act, and the death penalty. The young people are also trained to run groups through practical-skills’ workshops, such as outreach – “Spreading the word: getting everyone in on AI”; advocacy – “Winning human rights victories”; and membership retention – “Getting them interested and making them stay”. As well as all these workshops, the Kollege offers human rights films, an activist theatre performance, and local trips. Formal and informal evaluation suggests some of the most positive aspects are the informal networking that takes place at the event, and a trend for “Yaktivists” to take on new roles, including coordination roles, on various AI committees. To facilitate learning and collaboration, AIUSA and AI Canada are now exchanging delegates between their major youth training events.

[www.amnestyusa.org/yak](http://www.amnestyusa.org/yak)

[photo caption]

AIUSA Youth Activist Kollege

© Amnesty International USA

[end of photo caption]

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### **Seeds of Peace**

Seeds of Peace was founded in 1993 to empower young people from regions of conflict to develop the leadership skills required to advance reconciliation and co-existence. Over the years, Seeds of Peace has worked intensively with more than 2,500 young people from four conflict regions – the Middle East, South Asia, Cyprus, and the Balkans – at the International Camp in Maine, USA, and provided follow-up work through a centre in Jerusalem, other international youth conferences, regional workshops, an adult educator programme, and an online network and alumni programme. Many global leaders have applauded the work of Seeds of Peace.

[www.seedsofpeace.org](http://www.seedsofpeace.org)

[box]

Good practices

- Takes young people from conflict regions away from the pressures and political context of their day-to-day lives.
- Provides an ongoing support network, resource centre and training.
- Has the support of prominent community leaders on both sides of conflict.

[end of box]

[box]

Also of interest:

**Advocates For Youth**

US-based adolescent reproductive health organization with strong emphasis on peer-to-peer trainers  
[www.advocatesforyouth.org](http://www.advocatesforyouth.org)

**Nordic-Baltic Minority Youth Network**

Capacity-building organization for human rights activists from minority groups in Europe  
[www.network.ngo.lv](http://www.network.ngo.lv)

**Rukus Society Action Camps**

US-based training and support organization for campaigners on social justice, the environment and human rights

[www.ruckus.org/article.php?id=64](http://www.ruckus.org/article.php?id=64)

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Youth oriented Action Toolkits

**Seven Steps to Social Action (Free the Children)**

[www.freethechildren.com/youthzone/makeithappen/startupkit.htm](http://www.freethechildren.com/youthzone/makeithappen/startupkit.htm)

**Youth Guide to Action (TakingITGlobal)**

[www.takingitglobal.org/action/guidetoaction/](http://www.takingitglobal.org/action/guidetoaction/)

**YouthActionNet Toolkit (International Youth Foundation)**

[www.youthactionnet.org/toolkit](http://www.youthactionnet.org/toolkit)

**FireItUp: a youth action manual (Youth Action Network)**

[www.youthactionnetwork.org/rac/Fireitup/index.html](http://www.youthactionnetwork.org/rac/Fireitup/index.html)

**Just Add Consciousness (Oxfam America)**

[www.oxfamamerica.org/materials/just\\_add\\_consciousness/justaddconsciousness.pdf](http://www.oxfamamerica.org/materials/just_add_consciousness/justaddconsciousness.pdf)

**Organizational Development Manual for Youth-Driven Organizations (Environmental Youth Alliance)**

[www.eya.ca/index.php?id=71](http://www.eya.ca/index.php?id=71) (Designed for larger scale youth-led initiatives)

**Action Guide Tips (Shine)**

[www.shine.com/resources\\_action\\_guide\\_tips.php](http://www.shine.com/resources_action_guide_tips.php)

[end of box]

## **Activism around international negotiations**

This is a far cry from the days when youth activism was limited to mock-simulation events or protests beyond police barricades. Young people have had an active presence on the inside of recent major international meetings and policy processes as international organizations and structures increasingly understand the importance of listening to future generations. At key UN meetings on children's issues, young people have lobbied their governments' delegations around the use of the death penalty in cases involving minors. Youth are also designated a regular speaking slot in the Commission on Sustainable Development. In most intergovernmental processes, youth are now recognized as a "major stakeholder group", with their own caucuses, trans-national networks, and policy positions.

## **The World Summit on the Information Society Youth Caucus**

The World Summit on the Information Society Youth Caucus was founded by several like-minded organizations at the UN World Summit on the Information Society first preparatory meeting in July 2002. Its purpose was to ensure that young people's voices were included in global public policy questions relating to the technology revolution. A major strength of the Caucus has been a diverse representation of youth from a broad range of technology fields (web developers, radio producers, open source programmers, and youth

active in information and communications technology projects related to access, the environment, education and human rights). The Caucus engaged with other civil society actors and created timely and comprehensive position papers to support lobbying – building relationships with friendly governments and securing a number of changes to the Summit’s communiqué. The Caucus was the only civil society group to second a staff member to the Summit Executive Secretariat, and organized a large pavilion and suite of side-events at the December 2003 and November 2005 Summits. The Caucus coordinated national level activities through its network of volunteers in 30 countries who were given mini-grants to help them engage 90,000 further young people who could not attend the international meetings.

[www.wsisyouth.org](http://www.wsisyouth.org)

[box]

Good practices

- Run by young people.
- Actions at national and international levels feed into each other.
- Presence at key moments and in key places.

[end of box]

[quote]

‘Don’t underestimate youth. You’ll sometimes find they’ve read more of the conference briefing documents than you have and are more prepared to provide feedback.’

Terri Willard, International Institute for Sustainable Development

[end of quote]

[photo caption]

A young delegate addresses the plenary of the UN World Summit on the Information Society.

© TakingITGlobal

[end of photo caption]

## UN Youth Delegates

UN Youth Delegates are increasingly included within national government delegations to the UN. There are several standing resolutions – repeated biannually as part of the UN General Assembly’s Youth Resolution I – requesting that countries include young people on their delegations to all UN meetings, in particular the General Assembly. Some countries – such as Denmark, the Netherlands, Norway and Sweden – have done so regularly. Australia has sent a youth delegate to the General Assembly since 1999. Several developing nations such as Bangladesh, India and Indonesia have included youth delegates at least once. The UK sent two youth delegates to the General Assembly in 2005. Other countries regularly include youth on their delegations to other international meetings (particularly the World Summit on Sustainable Development and the World Summit on the Information Society). Youth delegates are officially appointed by each country’s Foreign Ministry, but the task is often delegated to a national youth council or UN Youth Association. The youth are occasionally able to influence their delegation’s approach to particular issues, as well as acting as a point person for youth-specific concerns. Almost all youth delegates also have a significant public outreach role – engaging their nation’s young people through meetings and in the media – before, during and after their time at the UN.

1 UN Reference: A/RES/60/

[www.un.org/esa/socdev/unyin/youthrep.htm](http://www.un.org/esa/socdev/unyin/youthrep.htm)

[box]

Good practices

- Youth often selected by their peers at national youth organizations.
- Effective communication by youth delegate back to home constituencies.
- Growing diversity of youth delegates.

[end of box]

[photo caption]

Young people participate in their national delegations at the UN

© UNESCO

[end of photo caption]

## **Daily Summit**

Daily Summit was an online blog page created by the British Council to provide comprehensive coverage of the World Summit on the Information Society. Part of their “Connecting Futures” initiative, which includes numerous projects designed to facilitate dialogue between young people from the UK and other countries, the Daily Summit involved a team of 10 young professional journalists from media organizations in Britain and the Middle East (from the BBC and Al Jazeera, to small local newspapers). The team posted more than 500 blog entries – short notes conveniently organized by topic on subjects ranging from Iranian censorship and Nigerian scammers, to life at the Summit. Participants at the Summit could post comments on each article, interact with the authors, and send article tips. The blog was perfectly suited to the intense and multilayered nature of the Summit – the many ideas, events, and activities swirling throughout the website reflected the conference itself. The British Council has also run similar blogs around the World Summit on Sustainable Development, and the Commonwealth Heads of Government Meeting in Johannesburg.

[www.dailysummit.net](http://www.dailysummit.net)

[box]

Good practices

- Create a new space for open dialogue and idea sharing.
- Participation both from those at the event and others around the world.
- Neutral space of UN provides safe space for collaboration between young journalists of different backgrounds.

[end of box]

## **Navigating International Meetings:**

A Pocketbook Guide to Effective Youth Participation

Navigating International Meetings: A Pocketbook Guide to Effective Youth Participation is a handy book for young people attending international meetings and prepcoms organized by the UN and other multilateral agencies. Intended to encourage more young people to attend UN meetings and enable them to be effective participants, the guidebook provides background on meetings, structures and process, outlines different ways young people can participate, and provides practical information – such as how to raise funds, budget wisely, collaborate with other youth, and take action further once the meeting is over. Developed by the United Nations Association in Canada, the Pocketbook builds primarily on the experience of youth who participated in the process of the 2002 World Summit on Sustainable Development, and was peer-reviewed by many youth organizations and networks.

[www.unac.org/en/pocketbook/index.asp](http://www.unac.org/en/pocketbook/index.asp)

[box]

Good practices

- Written by young people based on personal experience.
- Suitable as much for youth from the North as from the South.

[end of box]

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## **8 reasons why youth participation in International Meetings can be ineffective**

- Lack of real political support for youth presence.
- Youth mobilized in a token manner by adult secretariat to generate publicity.
- Youth involved at the end of the process in ceremonial events, rather than when decisions are actually being taken.
- Youth lack issue-specific expertise or the substantive case for their presence is not made; they are considered solely valuable for their personal testimony or experience, rather than listened to for their opinions, per se.
- Lack of sustained presence throughout long political processes, or lack of significant experience or knowledge of prior processes which have fed into the current process.
- Lack of inclusion of young people from a diverse range of countries (and lack of engagement with governments in the developing world).
- Youth spend too much time organizing and communicating among themselves, rather than influencing outwardly.
- Lack of engagement with and by mainstream NGO allies that could lend resources and public relations assistance.

[end of box]

[box]

Also of interest:

The Youth Coalition

Canadian group that facilitates youth advocacy in international negotiations around reproductive health  
[www.youthcoalition.org](http://www.youthcoalition.org)

SustainUS

US coalition of groups and individual youth active around sustainable development, particularly in the lead-up to Rio +10

[www.sustainus.org](http://www.sustainus.org)

[end of box]

## **Creative tools, techniques, and technologies**

Young people are often quick to use new technology to communicate, connect, express themselves and demonstrate solidarity. Exploiting messaging and online interactivity has become almost commonplace in the North, and young people in countries such as China and the Philippines are also using it very effectively. Meanwhile, many organisations around the world are also rediscovering the power of lower-tech communication methods – such as art projects, performances and mass mobilisations – which attract different types of people and do not always depend on literacy or shared language.

[box]

### **Control Arms Million Faces petition**

The Control Arms Million Faces petition is the key public action within the Control Arms campaign, a joint initiative of AI, Oxfam, and the International Action Network on Small Arms (IANSA) with the vision of stopping the human misery caused by irresponsible arms sales. Rather than a traditional list of signatures, the petition gathers images of people all around the world to demonstrate to governments the need for effective and urgent action. People sign onto the campaign by contributing a photo (or drawing!) of their face – the aim is to collect one million faces by July 2006 when they will be presented at the UN Conference on Small Arms and Light Weapons – where governments will be asked to sign up to a global Arms Trade Treaty. As of January 2006, more than 700,000 individuals had joined the Million Faces Petition, with 290,000 of these displayed on the website. The Control Arms campaign has been particularly successful with young people because of its creative and simple approach to activism, clear and powerful language, and range of online downloads such as wallpapers and banner advertisements.

[www.controlarms.org](http://www.controlarms.org)

[end of box]



## **MoveOn.org**

MoveOn.org is a US-based online action network. Founded during the Lewinsky scandal of 1998, MoveOn was initially just an online petition to “Censure President Clinton and Move On to Pressing Issues Facing the Nation”. Within days, hundreds of thousands of individuals had signed up. Recognizing that they could create huge new online constituencies for progressive issues, MoveOn became an ongoing programme, later merging with the largest online peace petition following 9/11. MoveOn truly entered the public consciousness during the 2004 Presidential campaign, raising millions of dollars for television advertising on key issues. A major innovation was the site’s participatory nature – instead of hiring celebrities or advertising agencies to develop their public service announcements, they held a nationwide competition where members could both submit their own and vote for those that would be aired. Advertisements were often so funny or biting that even those not aired on TV received exposure through viral email forward. Today, MoveOn has 2 million registered online activists who take action on key issues – current priorities include Social Security and the 2006 Congressional Campaign. Members also have electronic input on which issues should be taken up by Moveon.

[www.moveon.org](http://www.moveon.org)

[box]

Good practices

- Gained high visibility in mainstream media and a mass audience.
- Launched off the back of a highly topical current event.
- Expects little of members to begin with, but gathers contact information for long-term re-engagement.
- Creates campaign sub-projects or milestones which seem achievable to the participants.

[end of box]

## **Indymedia**

Indymedia was founded in 1999 by various individuals and alternative media organizations to provide grassroots coverage of the WTO protests in Seattle, USA, through the publishing of live reports, photos, and audio and video footage via its website. Considered the “communication vehicle of the anti-globalization movement”, the site received significant attention from the mainstream media, and has since expanded into a vast network of autonomous websites and Indymedia Centres, reporting on protests and broader progressive issues in more than 30 countries and across every continent, in a large number of languages. While Indymedia involves hundreds of volunteers, there are no paid staff. The major cost – webserver hosting – is covered by sponsorship from a major hosting company. The motto of Indymedia, “Become the Media”, reflects their grassroots approach, encouraging a blurring of the lines between journalist and activist.

[www.indymedia.org](http://www.indymedia.org)

[box]

Good practices

- Events provide a focus for mobilizing reporters and organizing coverage.
- Use of open-source software platform enables new local sites.

[end of box]

## **PhotoVoice**

PhotoVoice specializes in participatory projects that give voice to marginalized (often illiterate) individuals and victims of human rights abuse through the power of the photo. PhotoVoice was founded in 1998, and has organized projects with homeless adults and child refugees in London, UK, (where it is headquartered), young girls in Afghanistan, Bhutanese refugees in Nepal, street kids in Vietnam, orphans in Cambodia, and disabled youth in Bangladesh. PhotoVoice provides participants with cameras and professional photographic training and asks them to capture – through images – their families, daily experiences, thoughts on society and hopes for the future. PhotoVoice work has been exhibited in over 40 locations, often in exhibition

spaces close to where the projects were realized (including in a refugee camp). Their photos have also been published in mainstream media including The Guardian and The Boston Globe. PhotoVoice is now fostering a growing network of independent partners around the world who employ the same technique.

[www.photovoice.org](http://www.photovoice.org)

[box]

Good practices

- Simple, inexpensive and easily replicable model.
- Utilizes the power of the image to tell a story – a picture is worth a thousand words!
- Empowers marginalized communities to express themselves without the need for literacy (or without knowledge of the dominant language).

[end of box]

[photo credit]

© Tiffany Fairey/PhotoVoice

[end of photo credit]

### **The Colombian Children’s Movement for Peace**

The Colombian Children’s Movement for Peace was nominated for the Nobel Peace Prize in 1998 for its valiant attempt to create a “circuit breaker” in Colombia’s long-running civil war. The movement was kick-started when UNICEF, churches, and NGOs brought together young leaders from communities across the country to discuss national collaboration. Many of the youth had themselves lost family members and friends to the conflict. Together they launched the Children’s Mandate for Peace, Life and Freedom, a nation-wide “referendum” in which children could “vote” on their human rights. The youth mobilized and educated other children about peace and their rights through rallies, marches, media campaigns, art contests, school projects and talking to people door-to-door. On 25 October 1996, more than 2.7 million children nationwide went to the voting polls to express their desire for peace and human rights. Their act of courage inspired more than 10 million adults in Colombia to vote “yes” to a similar Citizen’s Mandate for Peace, Life and Freedom a year later. UNICEF credits the Children’s Movement with helping ensure that peace talks between the government and the armed opposition were re-started. It was the largest social mobilization ever seen in Colombia and the largest vote taken in the country’s history. (The Children’s Movement is also the subject of the powerful CNN film, “Soldiers of Peace”.)

[www.peacenews.info/issues/2444/cameron.html](http://www.peacenews.info/issues/2444/cameron.html)

[www.turnerlearning.com/cnn/soldiers/](http://www.turnerlearning.com/cnn/soldiers/)

[box]

Good practices

- Led entirely by local young people generating significant integrity with both youth and adults.
- Several major NGOs and UN agencies have provided logistical support without intervening significantly in the young people’s action and plans.
- Uses the framework of internationally agreed human rights norms to challenge locally “political” issues.

[end of box]

[photo caption]

Students act as peace educators with younger children in Colombia

© UNICEF/HQ99-0165/Jeremy Horner – Colombia

[end of photo caption]

[box]

### **AI Netherlands’ use of mobile phone SMS**

AI Netherlands has been using SMS as a form for grassroots action since 2000, when it was launched as part of the Stop Torture campaign. Each fortnight SMS Action Network members are sent an SMS with information about an Urgent Action. By replying to the message, people automatically add their name to a petition on the subject which is forwarded to the relevant authorities. There is a cost of 0.25 euros to receive and send each message. The programme was dubbed Stop Torture Fast and was promoted via a major advertising campaign – including posters in railway stations, radio and television spots, flyers and mini “business card” type brochures. Thousands of people – especially those not already involved with AI – have signed onto SMS alerts, which have become even more popular than letter writing among young people.

[photo caption]

The popularity of mobile phones makes them an ideal campaigning tool.

© Private

[end of photo caption]

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[quote]

‘Be open to the laughter and the tears, and have patience – young people have busy lives too!’

Pip Collin, Youth Involvement Manager, Inspire Foundation

[end of quote]

## **Meetup.com 20 Million Loud**

Meetup.com 20 Million Loud was a joint initiative of Meetup.com and MTV in the USA with the mission to mobilize 20 million young US citizens to be a “decisive factor” in the 2004 presidential election. Through the straight-forward Meetup.com website, young people interested in politics could organize, promote, or find out about local meetings in their cities and communities to discuss the election, upload photos, and continue to keep in touch. Tens of thousands of young people across the USA participated in a 20 Million Loud Meetup each Tuesday evening – held on campuses, in bars and cafés, or even as street parties. Many events have turned into ongoing networks of local political activists. Meetup.com is used more broadly for many other campaigns and activities – two of the more popular activist themed Meetups are a general human rights strand, and the Human Rights Campaign which focuses on lesbian, gay, bisexual and transgender (LGBT) rights in the USA. A few local AI groups even use Meetup.com to coordinate themselves.

[www.20millionloud.meetup.com](http://www.20millionloud.meetup.com)

[www.humanrights.meetup.com](http://www.humanrights.meetup.com)

[box]

Good practices

- Provides “offline” nourishment for online activists.
- Almost the entire framework is coordinated by end-participants on a voluntary basis.

[end of box]

[box]

Also of interest:

Wiretap

Online magazine written by and for young activists, with a US emphasis

[www.alternet.org/wiretap20945](http://www.alternet.org/wiretap20945)

Greenpeace Cyberactivist community

Simple yet effective online activism centre developed by a major international NGO

[act.greenpeace.org](http://act.greenpeace.org)

New Tactics project

Online resource and discussion of human rights tactics

[www.newtactics.org/main.php](http://www.newtactics.org/main.php)

[end of box]

## **Campaigning on Economic, Social and Cultural rights**

Much of the focus of youth activism in recent years has been on poverty and trade justice within the “anti-globalization” movement. Many sub-campaigns, on issues from anti-sweatshop clothing to the price of privatized water, have couched economic, social and labour issues within a human rights framework. The most successful and long-lasting of these efforts have combined global events and communications networks with on-the-ground engagement of young people in developing countries.

### **Global Youth Employment Summit Campaign (YES)**

Global Youth Employment Summit Campaign (YES) is a multi-stakeholder initiative which promotes projects and policy change to address the global problem of youth unemployment – with the aim of creating 500 million sustainable livelihoods by 2012. What sets YES apart from other campaigns, (including the UN/World Bank-led Youth Employment Network) is its focus on building grassroots networks of stakeholders (YES Country Networks) to stimulate local policy change and develop pilot initiatives, connected through an online knowledge-sharing community. The YES Campaign has also focused on the meaningful inclusion of young people in its work. More than half of the 2,000 delegates at the 2002 YES launch in Alexandria, Egypt, were youth leaders and entrepreneurs (the rest coming from government, business and the UN). Along with the Country Networks, major programmes of YES include research and reports on youth employment issues, international knowledge-sharing meetings, grant and mentorship programmes, and YES entrepreneurship training “academies”.

[www.yesweb.org](http://www.yesweb.org)

[box]

Good practices

- Equal emphasis given to building local stakeholder networks and big global events.
- YES Campaign Summits act as milestones to reflect upon and renew the campaign.

[end of box]

[photo caption]

Delegates to the Youth Employment Summit in Mexico

© Education Development Centre

[end of photo caption]

### **Highly Affected, Rarely Considered**

Highly Affected, Rarely Considered was the first campaign launched by the Oxfam International Youth Parliament, and looked at the effects of globalization on young people. Consultation with more than 400 youth organizations from some 120 countries resulted in a detailed report covering key topics ranging from privatisation of education and access to water, to trafficking of young women, violence and security, and HIV/AIDS prevention. An attractive and straightforward toolkit was also produced. The campaign’s key messages were presented at several international meetings, including the World Social Forum and the WTO ministerial summits.

[www.iyp.oxfam.org/news/publications](http://www.iyp.oxfam.org/news/publications)

[box]

Good practices

- Provides a platform for voices from the South to participate in the debate around globalization – previously dominated by youth from the North.
- Publications in a variety of formats to address different audiences – youth, policy-makers etc.

[end of box]

## **The National Youth Measles Campaign**

The National Youth Measles Campaign is a fundraising and awareness initiative led by the US Red Cross National Youth Council and their partners in the Global Measles Initiative – the World Health Organization, UNICEF, the UN Foundation, and the Centre for Disease Control. The Measles Initiative’s overall goal is to provide immunization for 200 million young people, stopping 1.2 million preventable child deaths each year. Students in at least 100 Red Cross chapters have raised nearly half a million dollars towards the effort – through everything from organizing sporting events, band competitions and film screenings to washing cars. The National Youth Council has provided US Red Cross chapters with simple information on the measles problem, a toolkit to assist with peer education and school speaking, and tips on potential fundraising events and activities. Youth trained in first aid techniques at other Red Cross societies worldwide are involved in administering the vaccine on the ground. The Red Cross Youth Council hope that by engaging youth in an initiative where the contribution is clear and achievable (US\$1 buys one vaccine and saves one life), they will instil a sense of global civic engagement and eventually inspire action around other major health challenges.

[www.measlesinitiative.org/youth/news.asp](http://www.measlesinitiative.org/youth/news.asp)

[box]

Good practices

- Clear message about the difference youth will make by participating in the programme, i.e. “donate x, provide vaccines for x many people”.

[end of box]

## **Students for Bhopal**

Students for Bhopal is a youth-led initiative dedicated to campaigning for the victims of the Bhopal disaster, the world’s worst industrial tragedy. Initially established as a network of university student groups in the USA targeting the Dow Chemical Company’s failure to provide proper damages to victims, youth groups around the world have extended the campaign’s scope to highlight links with pollution and public danger issues in their own communities. For example, an African youth conference on Bhopal was recently held in Kpémé, Togo, with up to 700 members of the local community and young environmental activists attending from Benin, Burkina Faso, Côte d’Ivoire, Ghana, Guinea, Liberia, Niger and Nigeria. Kpémé was the site of a major phosphate mine and organizers wanted the local community to see their injustice in the context of the global environmental movement. The event included a slide show presenting the stories of Kpémé and Bhopal side by side, poetry readings, a tree-planting and the making of a banner to be sent to Bhopal in solidarity with youth there. As a result of the youth event, the Kpémé community have decided to launch their own legal case for damages.

[www.studentsforbhopal.org](http://www.studentsforbhopal.org)

[box]

Good practices

- Creates grassroots linkage between communities on different continents who face the same fight for their economic, social and cultural rights.
- Uses variety of hands-on techniques to involve the entire community.

[end of box]

[box]

Toolkits for young people looking to evaluate local or national policies related to youth

Making Commitments Matter: A toolkit for young people to evaluate national youth policy (UN Youth Programme)

[www.un.org/esa/socdev/unyin/untoolkit.htm](http://www.un.org/esa/socdev/unyin/untoolkit.htm)

Toolkits for reporting and research on children

Ethical Guidelines: Principles for ethical reporting on Children (UNICEF)  
[www.unicef.org/media/media\\_tools\\_guidelines.html](http://www.unicef.org/media/media_tools_guidelines.html)  
[end of box]

[box]  
Also of interest:

Global Justice  
US student organization that operates successful national campaigns around HIV/AIDS and child rights issues  
[www.globaljusticenow.org](http://www.globaljusticenow.org)  
[end of box]

## **Supporting young human rights defenders**

The abundance of causes in need of support and far-sighted NGOs using techniques set out in this book, have certainly led to an increase in youth activism. If young people are to remain engaged, however, they need to be supported and encouraged. Several programmes have therefore sprung up to offer grants, provide technical assistance, build campaign networks and offer young activists the recognition they deserve. But much more needs to be done in this field.

## **The Reebok Youth Human Rights Award**

The Reebok Youth Human Rights Award was founded in 1988 to recognize young activists (aged 30 or under) who have made significant contributions to human rights causes through non-violent means. The prize aims to generate positive international attention for the recipients, as well as awarding a US\$50,000 grant from the Reebok Human Rights Foundation to further their work. Recent winners include a HIV/AIDS activist from Nigeria, an attorney from New York City fighting racism in the justice system, and a young Afghan working to create a culture of human rights. In 2002, Dita Sari declined to accept the award, believing it was hypocritical for the company to recognize her efforts as a unionist in Indonesia, while they continued to provide sub-standard conditions to workers in her country.

[www.reebok.com/static/global/initiatives/rights/awards/index.html](http://www.reebok.com/static/global/initiatives/rights/awards/index.html)

[box]  
Good practices

- Recognizes outstanding achievements.
- Has generally been seen as part of a broader positive programme by Reebok to improve its commitment to human rights (rather than as a token publicity-seeking gesture).

[end of box]

## **Forefront Leaders**

Forefront Leaders was established by the winners of the Reebok Youth Human Rights Award in 1998 as a “global network of human rights defenders”. Today, Forefront works with more than 50 human rights organizations in 30 countries. Forefront provides these partners with focused technical assistance, access to technology and funding, support in times of crisis, and training that emphasizes exchange between activists. Forefront also strengthens and serves the broader grassroots human rights community by pooling and distilling its partners’ broad base of knowledge and experience into publications, case studies and other practical tools.

[www.forefrontleaders.org](http://www.forefrontleaders.org)

[box]  
Good practices

- Small and nimble with an ability to respond quickly to crises.

- Leverages the experience, expertise, contacts and profile of a peer network of young human rights activists.

[end of box]

### **The Innovative Learning Initiative**

The Innovative Learning Initiative is the working umbrella-title for a suite of youth-oriented initiatives affiliated with Ashoka, which pioneers the profession of “social entrepreneurship”. Founded in 1980, Ashoka now has more than 1,500 “fellows” in 53 countries who receive financial investment and professional services to enable them to successfully launch their social ventures. The first Innovative Learning Initiative project was Youth Venture, which provides start-up funding, mentorship and support to teams of young people to develop voluntary community-serving ventures. The objective is to shift society’s mindset to value, support and expect youth-led social change. Other Innovative Learning Initiative projects are now launching in Brazil, India, South Africa and Thailand, which aim to create a global movement of thousands of young change-makers.

[www.ashoka.org](http://www.ashoka.org)

[www.youthventure.org](http://www.youthventure.org)

[box]

Good practices

- Leverages the network, funding and brand name of the established and esteemed Ashoka programme.
- Benefits from the powerful knowledge and experience of 400+ Ashoka social entrepreneurs who work with youth.
- New programmes are being developed locally to respond to particular contexts.

[end of box]

[photo caption]

Young social entrepreneurs gather in Thailand

© Ashoka

[end of photo caption]

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### **AI Canada (English-Speaking)**

#### **Youth Bursary Programme**

AI Canada’s five-year old bursary programme provides young people with mini-grants of up to Can\$600 (US\$490) to enable them to further their human rights activism work. This is interpreted broadly and may include contributing to an airfare to volunteer on a human rights project overseas, the cost of attending non-AI conferences, or fees of small training courses (however, it cannot be used towards university study). While the programme is open to non-members, it has so far only been promoted through AI publications. A selection committee meets four times a year to review applications and make decisions, while the AI Youth Coordinator monitors disbursement of funds. At the completion of their project, bursary winners provide AI with a written report.

[end of box]

### **Global Youth In Action Awards**

Global Youth In Action Awards is a programme of New York-based youth group, the Global Youth Action Network. The programme provides US\$1,000 awards to around 10 young people each year, with the support of donors such as UNESCO, Prodigy Internet and the Shei’rah Foundation. Recent winners include a 21-year-old from Kenya who started an organization called Kid Rights to provide street girls with life skills and income-generating knowledge, and a 21-year-old from Afghanistan who started a series of libraries for young women in Kabul to borrow books. The awards receive hundreds of applicants each year, and are

judged by a panel of young leaders from around the world using an online judging system.

[www.youthlink.org](http://www.youthlink.org)

[box]

Good practices

- Well promoted programme receives a good number of high quality applications.

[end of box]

## **World Youth Centre**

World Youth Centre (WYC) is an ambitious project to create an international centre for the support of global youth initiatives. Originally launched as a “legacy project” for Toronto, Canada, unsuccessful 2008 Olympic Games bid, WYC has been taken forward by former City Council staff and young people. While the plans for a physical centre are under development, pilot projects have been launched including an annual gathering of 15 exceptional social entrepreneurs under the age of 24. The programme includes skills training, values seminars, keynote speakers, visits to local Toronto non-profit organizations, and planning for local projects that the entrepreneurs will implement on return home. What makes WYC unusual is the length of its intensive programme – four weeks.

[www.worldyouthcentre.com](http://www.worldyouthcentre.com)

[box]

Good practices

- Developing a pilot programme to test basic concepts and raise support.

[end of box]

[box]

key point

- Toronto is a hub for international youth initiatives with several based in the city.

[end of box]

## **YES Youth Leadership Jams**

YES Youth Leadership Jams are the primary project of Youth for Environmental Sanity, a Californian organization, USA, that “connects, inspires and empowers young change-makers to join forces for a thriving, just, and sustainable way of life for all”. A growing number of Jams each year bring together youth human rights and social justice advocates to share ideas and reflect on their work. The Jams are small, flexibly facilitated gatherings, with a focus on inspiration as much as learning new skills or planning action. The flagship Jam is the “World Youth Leadership Jam” – held in 2004 in India, and in 2005 in Senegal. Other recent Jams include “Youth Jam USA: Leveraging Privilege for Social Change” with participants only from high-wealth backgrounds, the “Art In Action YES Jam” bringing together young cultural activists, as well as Jams in Latin America, and one purely for indigenous activists.

[www.youthjams.org](http://www.youthjams.org)

[box]

Good practices

- Emphasis on expert facilitation.
- Rare space for reflection – takes place far away from the young activists’ homes or places of work.

[end of box]

[photo credit]

© Private

[end of photo credit]



[box]

Also of interest:

GlobalYouthConnect

Youth-led network that sends delegations to visit and report on countries suffering human rights abuses  
[www.globalyouthconnect.org](http://www.globalyouthconnect.org)

YouthAction Net Awards

US\$1000 awards to youth worldwide who have taken action to create change; sponsored by Nokia  
[www.youthactionnet.org](http://www.youthactionnet.org)

YouthBank

Major new UK initiative providing mini-grants to young people leading projects benefiting their local communities

[www.youthbank.org.uk](http://www.youthbank.org.uk)

Children and Youth in Action

Network of groups of organized street and working children across 20 African countries

[www.enda.sn/eja/](http://www.enda.sn/eja/)

World Meeting of Working Children

Meeting bringing together street and working children to find common cause; held in Berlin, Germany

[www.iicrd.org/cap/node/view/144](http://www.iicrd.org/cap/node/view/144)

[end of box]

### 3. Participation

Now you have planned campaigns and initiatives to engage youth, you have consulted widely, listened to young opinions, and used their voice to present your goals, offered them a network, a website, a newsletter. Thousands, maybe tens of thousands, of young people have signed up to various actions.

But something is still missing. There is no structure that encourages long-term youth support – once the action is over, the youth move on. Expectations about growing activism are dashed, financial predictions are unfulfilled. Creating a clear youth membership structure is one option. Other organizations, such as UN agencies, do not necessarily want their own youth membership but still consider young people as stakeholders to be incorporated into planning and governance processes.

[pullquote]

THERE IS SIMPLY NO ‘ONE RIGHT WAY’ TO STRUCTURE THE PARTICIPATION OF YOUNG PEOPLE IN AN ORGANIZATION.

[end of pullquote]

The last 10 years has seen an explosion in the number of youth participation initiatives – from youth advisory boards to internship programmes, from youth forums to training workshops. Some of these have had considerable success – adding to organizational strength in terms of numbers, diversity, money and activism. But the failure of others has left their instigators jaded. They wonder why, with the best intentions, their youth programmes failed to create impact and become sustainable.

There is no one, right way to structure youth participation in an organization. What works for the World Bank is unlikely to work for Greenpeace. What works for Amnesty International may not work for an African regional student network. Organizations must identify their key priorities and ask themselves some crucial questions:

Does the organization need young people to become formal members or does it place more value in sporadic participation?

Is the working culture and brand so unattractive to youth that a new, separate division is needed for the younger audience?

Should responsibility for youth be streamed across the organization, or should there be a specific team for youth work?

The most successful participation initiatives will be those built on a variety of approaches, and which can therefore meet all complexities of youth participation.

Ensuring long-term youth participation – and managing the transition from youth member-activist to adult member-activist – requires a multi-pronged approach, and a clear understanding of the needs of the youth you are hoping will participate. What a 15-year-old needs is very different from what a 23-year-old needs, which is different again from what the lifelong member and participant needs to remain active into their 30s.

By its nature, a dedicated youth structure – whether staffed or volunteered – will have a high turnover, which needs careful managing. And if there isn't a high turnover, there should be! Responsibility must be transferred regularly and effectively between young leaders, to avoid the creation of "professional youth". The aim is not simply to have a youth participant within an adult bureaucracy, the aim is to use that participation to change and grow and reach new audiences.

This chapter illustrates the third part of AI's youth strategy, with clear examples of good practice. The organizations it looks at either have clear and distinct infrastructures for youth participation, or they work hard in other areas to include young people throughout their lives.

## **Effective youth structures and training**

Carefully structuring the participation of young people is essential to ensure effectiveness. The good practices illustrated here generally devolve as much responsibility as possible to local young people and structures. This keeps costs down, but only works with strong centralized support, training and resources.

[box]

### **AIUK Student Action Network**

AIUK's Student Action Network (STAN) is possibly the oldest student structure within the AI movement – the minutes of its first conference are dated 1979, but it was probably founded even earlier. The Network connects nearly 100 student groups on campuses across the UK, each with up to 300 members. These groups meet regularly, participate in AI Action Files (long-term work usually on behalf of a known victim of human rights violations), organize fundraising and conduct media outreach with local press. Each group selects office bearers democratically such as President, Secretary, and Events Officer. AIUK provides office bearers with support including a series of How To leaflets ("How to Run a Great Freshers' Fair" (events for new students), "How to Recruit and Retain Members" etc.), and a national training event in June in preparation for the start of the next academic year. The other key event in the STAN calendar is the Student Annual General Conference and AGM – two and a half days filled of workshops on campaigning, networking and training, with inspiring external speakers such as former prisoners of conscience.

The STAN committee is elected by all student groups at the AGM, often with many nominees vying for the six places. The committee meets monthly. The terms of reference include providing input to AI's work through the Activism Planning Conference and ad hoc consultation, as well as developing policies and participating in AIUK's General AGM where the STAN committee have, among other things, played a central advocacy role for the inclusion of those under 18.

[end of box]

For further examples of training, see Activism.

[box]

## **AI Sweden Leadership Training Programme**

In 2003, AI Sweden launched its leadership training programme, an intensive two-year programme designed to increase activity and foster the development of new leaders within the section. While most of the participants are young, the programme works best when it includes some older participants as well. The training programme consists of six different sections: human rights and AI; public speaking and training; campaigning; group dynamics; formal management and decision-making; and leadership. During each section, participants are able to exchange experiences and ideas, and get to know each other better. Participants are selected by means of written applications. The programme has already increased activism within the section, and its modest cost has been more than offset by fundraising initiatives developed by participants.

[end of box]

[box]

## **AI Canada (English-Speaking)**

### **Youth Internship Programme**

AI Canada's formalized Youth Internship Programme was established in 2000 to assist young people beginning a career in the human rights sector. To ensure its Programme is accessible and attractive to Canadians of diverse backgrounds, AI Canada's internships are (unusually) offered with a modest salary equivalent to other summer jobs, allowing struggling students to apply. The Programme is promoted through AI publications and on the section website, as well as on charity job websites and in universities. More than 600 applications are received each year. In selecting the two annual interns, preference is given to those without previous comparable experience. The selection committee includes a former intern. Interns are appointed a staff mentor, given an extensive two-week orientation and attend a range of meetings. During their summer with AI, interns apply their own skills to diverse projects, such as revamping the youth website or developing an activist toolkit around a priority campaign. The Programme includes a midway assessment and a debriefing and evaluation.

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### **AIUK: Using Interns to Build Capacity of Local Groups**

AIUK's extensive support for its local student groups would not be possible without the work of two dedicated internship positions each year. Both unpaid positions last six months and involve coordinating support for existing groups, developing groups, and outreach on campuses without an AI presence. The first position supports "Freshers' Week", the first week of the academic year where many students sign up to campus clubs. The intern travels to universities with no AI presence and organizes stalls to seed groups, and helps new and developing groups organize their first meetings of the year, book rooms, speak about AI, and facilitate relationships with local student unions. The second position coordinates an annual two-week speakers' tour, bringing human rights defenders from other countries to share their experiences with AI student members. The tour visits 10-15 universities throughout the UK. The intern coordinates everything from speaker identification, organizing visas, liaising with student groups, securing media coverage, and conducting evaluation. AIUK promotes the internships through its membership and networks, as well as in specific universities, and in the past has provided at least one of the internships with a relatively generous stipend.

[end of box]

## **The Heritage Foundation**

The Heritage Foundation, one of the most prominent conservative think-tanks in the USA operates a large and well-resourced youth internship programme each year, peaking during the university break over the summer months. In 2005, the summer programme involves 64 interns assigned to work across the organization from research on domestic or foreign policy, to communications, event management and accounting. For an NGO, the Heritage Foundation has made an unusually large investment in its internship programme – with an overall programme cost of US\$570,000 a year, all interns are provided with a

US\$2,500 stipend and the opportunity to participate in training, special events and excursions. In addition, Heritage provides 30 interns with accommodation.

[www.heritage.org/About/Internships/](http://www.heritage.org/About/Internships/)

[box]

Good practices

- The prestige of the Heritage Foundation attracts a high number of applicants.
- Investment in accommodation and stipends streamline programme management and open up the opportunity to a broader range of applicants.
- High-level commitment from Heritage Foundation senior management to the success of the programme.

[end of box]

## **Involving youth in decision-making**

Different organizations need – and encourage – different levels of youth involvement in their decision-making structures. For associations based around a membership structure, ensuring youth members are present in governance is a democratic necessity. Other organizations have established formal mechanisms to engage young people in their boards and annual meetings. And several institutions have created forums and encouraged youth “caucuses” that enable young people to be present at – and arguably influence – decision-making without giving them an actual vote.

### **UNESCO’s Youth Forum**

UNESCO Youth Forum immediately precedes the meeting of UNESCO highest-level decision-making body, the General Conference, held every two years at headquarters in Paris, France. The first Youth Forum was held in 1999. The 150 delegates are nominated by their governments’ National Commission for UNESCO, and a small but growing number are fully integrated into their national delegations to the General Conference as well as the Youth Forum. However, a drawback of this approach is that by devolving selection to the national level, the process becomes less transparent. Each Forum has dealt with a small number of substantive issues (such as peace, water, ICTs for development, poverty reduction, and HIV/AIDS), and reviewed UNESCO’s modalities for engaging with young people. Each Forum elects a drafting committee, responsible for producing recommendations and a detailed report. A young person is also elected by the group to take a presentation to the General Conference once the Youth Forum is over. In 2003 this presentation (and follow-up lobbying) saw an unprecedented number of co-sponsors for a resolution increasing support for UNESCO’s youth programming.

[www.unesco.org/youth](http://www.unesco.org/youth)

[box]

Good practices

- UNESCO has long-term commitment to the Youth Forum, and thus an emphasis on learning and improving with each session.
- Opportunity for young people to crystallize input and present it directly to government delegations in the Opening Plenary.

[end of box]

[photo caption]

A delegate to the UNESCO Youth Forum

© UNESCO

[end of photo caption]

## **United Nations Environment Programme (UNEP) Global Youth Gathering and Youth Advisory Council**

United Nations Environment Programme (UNEP) Global Youth Gathering and Youth Advisory Council is a biannual meeting held to coincide with UNEP's Governing Council. The 2005 event brought together 44 leaders of environmental youth organizations from 34 countries. Delegates are selected by UNEP rather than their national government. During the retreat, delegates elect 12 members (two per region) of the UNEP Youth Advisory Council, who are given the responsibility of representing youth in intergovernmental and international environmental negotiations over the following two years. Whether or not the youth are indeed able to effectively represent their peers, they perform an important coordination and networking function for international environmental youth activists. They have also advised UNEP on better ways of incorporating youth in UNEP's activities.

[www.unep.org/tunza](http://www.unep.org/tunza)

[box]

Good practices

- UNEP Youth Advisory Council provides sustained forum for youth organizing between Gatherings.

[end of box]

[box]

key point

- Size of the Advisory Council ensures that there will always remain an active group.

[end of box]

[quote]

'In my experience, the problem with youth participation never lies with the youth. It is always with the adults! Therefore the golden rule for anyone wanting to promote youth participation in any field is: EDUCATE THE ADULTS with whom they are attempting to participate.'

David Woollcombe, President, Peace Child International

[end of quote]

[box]

## **6 challenges around including young people in organizations' boards**

- Length of appointment – sometimes members can only develop full understanding and make a real contribution over the course of multiple terms, whereas youth representatives are usually replaced after just one term.
- Young people are unlikely to have expert knowledge of a practical area valuable to the board (such as law or accounting).
- There is often a lack of respect for young people's contributions, even when they do have relevant expertise or personal experience.
- The youth brief is often limited to trivial or purely cosmetic areas.
- Youth placed in a board environment for the first time can experience intense culture shock. As can other board members who may therefore patronize and further limit the youth's participation.
- There may be a lack of proper briefing on organizational structures, history, policy and strategy.

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## **Toolkits for including young people in organizational decision-making**

How to successfully include young women in decision-making (Women's Institute for Leadership Development for Human Rights)

[www.wildforhumanrights.org/hrtoolkit/callforinclusion/p7.html](http://www.wildforhumanrights.org/hrtoolkit/callforinclusion/p7.html)

Running a youth advisory council (McCreary Centre Society)

[www.mcs.bc.ca/ya\\_yac.htm](http://www.mcs.bc.ca/ya_yac.htm)

Youth Involvement Toolkit (National Foster Youth Advisory Council) includes a resource on intergenerational partnership  
[www.fyi3.com/fyi3/toolkit/index.cfm](http://www.fyi3.com/fyi3/toolkit/index.cfm)

Why and How to Involve Young People in Organizational Decision-Making and 14 Points to Successfully Involving Youth in Decision Making (Youth on Board)  
[www.youthonboard.org/publications.htm](http://www.youthonboard.org/publications.htm)

Sharing the Stage: a toolkit to help organizational decision-makers understand the importance of youth participation (Children and Young People's Commission of NSW, Australia).  
[www.kids.nsw.gov.au/files/sharingthestage2.pdf](http://www.kids.nsw.gov.au/files/sharingthestage2.pdf)

Meaningful Youth Participation in International Conferences: A Case Study of the International Conference on War-Affected Children (Canadian International Development Agency)  
[www.acdi-cida.gc.ca/INET/IMAGES.NSF/vLUIImages/Childprotection/\\$file/war-affected-children.pdf](http://www.acdi-cida.gc.ca/INET/IMAGES.NSF/vLUIImages/Childprotection/$file/war-affected-children.pdf)

At the Table  
[www.atthetable.org/](http://www.atthetable.org/)  
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## Having youth as spokespeople

An official role of youth spokesperson within an organization's structure can help engage other young people – peer pressure is a powerful way of influencing youth. If people see others like them speaking out on serious issues they are more likely to feel they could and should get involved – rather than something best left to adults. Many organizations train young people to officially represent them in the community, at school assemblies, and even in the media.

## Free the Children

Free the Children (FTC) was founded in Canada in 1996 by Craig Kielburger, then 12 years old, after reading an article about the murder of Iqbal Masih, a 14-year-old former child labourer and human rights activist from Pakistan. Under the slogan “children helping children”, Free the Children quickly grew into a human rights force, thanks to the dynamism of its founder, the support of his parents, and the administrative skill of his 16-year-old brother. At 13, Craig went to India to meet with child labourers – a trip that happened to coincide with a state visit by Canadian Prime Minister Jean Chrétien. Holding a press conference demanding to meet with his PM to discuss India's child rights record, Craig managed to “hijack” the official trip in support of his cause. There followed more than 45 trips to meet with marginalized children around the world. Free the Children has since mobilized 100,000 youth members in Canada and elsewhere and has raised money to build hundreds of schools and distribute health kits. It has also developed partnerships with bodies such as the Office of the Special Representative of the UN Secretary General for Children and Armed Conflict. Craig has remained central to Free the Children, advocating the cause through passionate public addresses, and has been the subject of a book and award-winning documentary film. As Craig is now a university student, there are valid questions about Free the Children's longevity and its reliance on its dynamic leader. Nevertheless Free the Children continues to grow and demonstrates the power of young people as advocates among their peers.

[www.freethechildren.org](http://www.freethechildren.org)

[box]

key points

- Well-known leader whose personal dynamism and media coverage has attracted huge support, both financially and in membership terms.
- One of the few large organizations established “by children for children”.

[end of box]

[photo caption]  
Craig Kielburger  
© Free the Children  
[end of photo caption]

## UNICEF UK

UNICEF UK has recently recruited a group of six young people to represent the organization to their peers and in the media. Through visits to UNICEF projects, the group learns about child rights, the skills needed to teach these to others, and how to communicate UNICEF's key messages through the media. The group is supported by a London-based worker who coordinates its activities. Each member volunteers between 10 and 20 days to UNICEF over a two-year period. As there are so few of these posts, many young people who are not selected are offered other opportunities within the organization.

[www.therightssite.org.uk](http://www.therightssite.org.uk)

[box  
Good practices  
➤ Training in UNICEF's work was provided. Sudan Correspondents  
[end of box]

## Sudan Correspondents

Sudan Correspondents was organized by mtvU, MTV's US college network, in April 2005 to coincide with the 11th anniversary of the start of the Rwandan genocide. mtvU selected three student correspondents for a 10-day mission to report on the humanitarian crisis in Darfur, Sudan. However, the Sudanese government did not approve the students' visas, so they instead toured a number of refugee camps in neighbouring Chad. The trip was filmed and aired on mtvU as part of a day of programming dedicated to the crisis and linked to STANDFast, a national day of student remembrance and action for Darfur.

[www.mtvu.com/on\\_mtvu/activism/](http://www.mtvu.com/on_mtvu/activism/)

[box]  
Good practices  
➤ Young people used their peers' media to present their message  
[end of box]

[photo caption]  
A refugee camp visited by "Sudan correspondents"  
© MTV  
[end of photo caption]

## Taking a life-cycle approach to young members

The needs of 14-year-olds are very different to those of 25-year-olds. So some of the organizations best at involving youth in their structures segment the participation further. When they do this they may look at youths' varying levels and forms of education and financial circumstances. This ensures materials and activities are targeted appropriately and that youth remain interested and involved over a longer period of time, and throughout different stages of their lives. Interestingly, some of the most successful initiatives have seen different segments of youth manage to complement each others' specific skills.

[box]

## **AI Canada (English-Speaking) Fieldworker Programme**

In the last few years, AI Canada has made a concerted effort to involve youth and student members in its volunteer Fieldworker Programme. This intensive programme is seen as an “intermediate structure” between the membership and the staff, coordinating on-the-ground membership support and training, helping establish groups, and supporting conflict resolution. Traditionally dominated by older members of AI Canada, the Fieldworker Programme has been particularly popular with student graduates of the section’s “Human Rights College” event, and has proved a useful way to retain younger people’s interest once they leave the Youth and Student programme. The Fieldworker Programme has also adapted to become more accessible to youth: training is now held on the weekend; youth are involved in running workshops; more information is provided on organizing school groups; and it is more clearly communicated that costs are covered by AI. Inbuilt mentorship between experienced and less experienced fieldworkers has been critical to its success. Today, of the 80 committed volunteer Fieldworkers, about one third are young people and the current Chair of the Fieldworker Council is a young member who attended the first Human Rights College.  
[end of box]

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## **USA groups Inter-generational Partnership**

In Madison, Wisconsin, USA, Local Group 139 and the University of Wisconsin-Madison student group recently merged as both groups were dwindling in size and becoming less effective. The AI student group was facing competition on campus from single issue groups (such as Students for Darfur) that had more focused actions and demanded less of individuals’ time. The local group was failing to recruit younger members. The merger required change and compromise on both sides. Students were used to meeting very frequently but without set times, whereas the Local Group met only once a month on a regular date. Student meetings were commonly held in very informal venues, but these did not have enough seating and were too noisy for older participants. Meetings are now scheduled weekly and held in more formal campus locations. The new merged group has benefited from the special circumstances of both the former groups: the students are able to mobilize larger numbers of people around AI campaigns, are able to access meetings rooms for free, and bring creative ideas and energy; the members of the former local group bring greater financial resources, community connections (for example with local media or community officials), and more experience of AI’s work and the resources and opportunities AI has to offer. One student notes, “Non students/older folks widen the horizons of the students and take them out of their own world and small campus territory”.

[end of box]

[quote]

‘Youth Involvement is all about partnership; working together as equals and having respect for the contribution that young people make.’

Pip Collin, Youth Involvement Manager, Inspire Foundation

[end of quote]

## **Coordinating youth work nationally & internationally**

In today’s globalizing world, the major advocacy issues and communications methods are international in nature, such as global warming, child trafficking, and the internet. Luckily, this ties in very well with youth interests and skills. The need for improved international communication and coalition building can be best met with youth-run structures, and capitalize on lower barriers to international travel, increasing mobility (especially with the EU), and the possibility of global online communications networks.

## **AEGEE**



AEGEE is one of the biggest independent student associations in Europe with more than 17,000 members in 260 university chapters (“antennae”). Its mission is to promote a unified Europe and to foster democracy, human rights, tolerance, mobility and a European dimension in education. Activities include action days on key topics, case study trips and exchange projects, workshops, lobbying, summer universities, training, publication and media. AEGEE has a unique and effective governance and management structure. Every six months, a Europe-wide Agora assembly is held, determining priority issues and electing a Board of Directors, composed of the President, Secretary, Treasurer and up to six additional members. The board not only acts as the day-to-day Secretariat of the organization – lending it administrative support, meeting with external parties and travelling to conferences across Europe – they also live together in the AEGEE headquarters, a large three-storey house in Brussels, Belgium.  
[www.aegee.org](http://www.aegee.org)

[box]

Good practices

- Lack of national structures (only local and regional) makes for a flatter, faster governance structure, attractive in an age of globalization.
- Mobility within the European Union (in terms of right to work) enables AEGEE board members to travel from their countries to work together in Brussels.

[end of box]

### **AIIESEC International**

AIIESEC International is one of the world’s largest student organizations with a presence on nearly 1,000 campuses worldwide. Totally student-run, AIIESEC’s primary activity is organizing a large scale international work placement programme for students. While much of AIIESEC’s work is devolved to national and local level volunteers, global coordination is provided by a six-member International Secretariat in Rotterdam, the Netherlands. The six directors are elected from among the membership by delegates of the 59 participating countries, and are provided with a salary and accommodation. There is a formal eight-week transition period each year to facilitate directorship hand-over.

[www.aiesec.org](http://www.aiesec.org)

[box]

Good practices

- Knowledge management is key to ensuring successful transition during institutionalized turnover in staff.
- AIIESEC has a successful business model which enables it to fully and consistently cover the costs of its International Secretariat and the international travel involved.

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### **AIUSA Plugged In Newsletter.**

AIUSA produces a monthly e-newsletter, Plugged In, designed for teenagers and students. Distributed to more than 20,000 members and non-members (sign-up is available on the [www.amnestyusa.org](http://www.amnestyusa.org) website), the newsletter includes an update on AI’s campaigns, news, resources, events and partnerships. The newsletter is designed in HTML, includes pictures and has a simple, clean design.

<http://takeaction.amnestyusa.org/newsletter/>

[end of box]

[quote]

‘Adults must get out of the way – young people are best able to engage in collective behaviour, self-policing, and motivating the group, in the absence of adult involvement.’

Justine Cassell, Professor of Media, Technology and Society, Northwestern University

[end of quote]

[box]

### **7 reasons youth work may fail in large organizations**

- The failure to allocate even one dedicated person to working with young people.
- An automatic allocation of the youth brief to the most junior person in the organization (on the assumption that younger people are more in touch with youth) without consideration of the relevancy of their skills or abilities – not only does this often mean unqualified people are given the youth brief, but they struggle to obtain the necessary resources and profile for youth work within the organization.
- A failure to recognize youth work as strategic or important by senior management. This means they do not consider youth dimensions when developing new programmes and policies. It is instead left to the youth coordinator to “tack on” something, which is consequently likely to be poorly integrated, lacking in resources, and ineffectively implemented.
- An undue focus on (and even restrictive policies around) recruiting people based on qualifications they hold rather than on demonstrated experience of engaging and organizing young people.
- An over-dependence on an isolated youth programme, as opposed to mainstreaming responsibility for youth engagement across the organization.
- A failure to focus on ongoing documentation, evaluation and knowledge management to enable effective staff transition. Particularly common (and has the most disastrous consequences) in organizations where the most junior (and often quickly promoted) person is allocated to the youth brief.
- A lack of training and professional development provided to youth coordinators (for example around youth participation methodologies or child protection policies), probably because of an un-stated sense by management that youth engagement is “not really a professional discipline”.

[end of box]

### **Youth meetings and advisory councils**

If young people are to remain committed to an organization, and work productively within its structures, they need motivation, inspiration, and sometimes just a sounding board. Conferences, forums, camps and advisory council meetings give young people the opportunity to experience other cultures, share perspectives, undertake training, and develop collaborative projects. The better events are not “one-offs” but are milestones within much broader programmes.

### **World Scout Jamboree**

World Scout Jamboree is a gathering of Scouts from all over the world for 10 days of activities and cultural exchange held about every four years. About 40,000 young people are expected to camp, live and work alongside each other at the 21st Jamboree, which will be held in the UK in the summer of 2007. The theme of the event will be “One World, One Promise”, and a major feature will be the Global Development Village which will include workshops, discussions and interactive exhibits about key global challenges and ways in which Scouts can make practical contributions towards solving these problems. Most previous World Scout Jamborees have been held in the North, although the last two events were in Chile (1999) and Thailand (2002). Up to 10 smaller regional Jamborees are also held each year.

[www.scouting2007.org/english/2007/introduction.php](http://www.scouting2007.org/english/2007/introduction.php)

[box]

Good practices

- Huge scale of the event makes it a once in a lifetime experience.

[end of box]

[box]

key point

- Strong tradition and history behind the gathering.

[end of box]

[quote]

‘Try to connect with everyone on a personal level: learn about people’s individual interests and link them to your vision.’

Maja Andjelkovic, International Institute for Sustainable Development

[end of quote]

### **Junior Summit 1998**

Junior Summit 1998 was an ambitious initiative organized by the media laboratory of Massachusetts Institute of Technology (MIT), USA, following up an earlier event in Japan in 1995. MIT invited young people (ages 10-16) to apply to participate by sending in essays, pictures, stories and ideas about ways in which technology could improve people’s lives. Three thousand youth were selected, and connected in a three-month online discussion. Many of the youth had never had access to the Internet, and MIT paid for their connections, travelling to remote locations in developing countries to install computers and satellite connections. The purpose-built online community featured innovative use of “gisted translation” on email, enabling participants to communicate across languages. For many of the participants, it was a life-changing opportunity to form friendships across borders and speak with other youth living where “global news” was breaking. After two months, MIT invited participants to elect from among themselves 100 representatives to meet face-to-face and present their ideas to world leaders, including a video conference audience with the UN General Assembly. At the close of the event, several innovative youth projects were launched (although MIT provided only modest support for these initiatives). The total project cost was more than US\$2million, donated by corporate sponsors.

<http://web.mit.edu/newsoffice/1998/summit-1125.html>

[box]

Good practices

- Sheer size and scope of the programme made young people feel valued and committed to its success.
- Because the programme began with an online forum, a communications infrastructure was already in place when delegates went home enabling them to keep in touch (compared with most youth conferences where delegates find it hard to have meaningful dialogue online after the intensity of the real-life experience).

[end of box]

### **ReachOut**

ReachOut is a popular online portal providing youth in Australia with information on preventative health care, with an emphasis on mental health. At the time of its launch in 1998, the organization also established a Youth Advisory Board to give young people aged 16-21 the opportunity to contribute to the development and promotion of ReachOut and the programmes of its parent organization, the Inspire Foundation. Young people apply online to participate and ReachOut selects 18 young people three times a year. During their term, the Advisory Board members work together on online forums to develop ways to improve the service. After 10 weeks, their forum discussions are consolidated in a three-day skills workshop in Sydney, Australia, where members are also invited to continue volunteering as Youth Ambassadors. Youth currently contribute around 80 per cent of the online content on ReachOut and each Advisory Board member provides valuable promotional support in their local community. The Inspire Foundation employs a full-time Youth Coordinator to support the Advisory Board.

[www.reachout.asn.au](http://www.reachout.asn.au)

[box]

Good practices

- Combination of online and face-to-face engagement equips youth with relevant skills, self-confidence, and sense of shared purpose.

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[photo caption]

A meeting of ReachOut's Youth Advisory Board

© Inspire Foundation

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### 13 reasons why youth networking events may fail

- Unclear objectives – it needs more than “we should hold a youth conference/event/workshop”.
- Thinking about everything except delegate recruitment or leaving delegate recruitment to the last minute.
- Only having delegates (by choice or otherwise) that have been to many previous conferences.
- Having important but boring organizational stakeholders as “keynote speakers” or providing “background”.
- Having boring speakers (young, old, internal, external) in general.
- Using venues without the flexibility to adapt to last-minute format changes in meetings – such as additional break-out groups.
- Expecting youth to come up with an agreed event communiqué by consensus, especially when beginning the process of writing and approving such a communiqué late in the schedule.
- Keeping it too serious during the day and separating out the fun stuff (performance, social events, cultural activities) to limited times in the evening.
- Lacking diversity in formats rather than scheduling a range of workshops, small group discussions, multimedia presentations, cultural performance, role-plays, games and group exercises and so on.
- Seeing the event as “repeatable one-off”, rather than as part of a longer-term programme directly connected to the overall mission of the organization.
- Thinking that this is the first time such an event has ever been held, failing to research, or form partnerships with others.
- Assuming all the youth will remain in close contact with event organizers; for example, expecting to be able to gather evaluation forms and other vital feedback from the youth after they return home.
- Believing that because the participant surveys say “100 per cent of youth think there should be another conference” this is a reliable indicator that everything was perfect!

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Toolkits for Evaluating Youth Programming

Evaluation Toolkit for Community Youth Programmes

[www.offordcentre.com/rsd/hac/](http://www.offordcentre.com/rsd/hac/) (Offord Centre for Child Studies)

Checking the Scoreboard: Assessing how well youth participation is working in your organization (Children and Young People's Commission of NSW, Australia)

[www.kids.nsw.gov.au/publications/tps\\_scoreboard.html](http://www.kids.nsw.gov.au/publications/tps_scoreboard.html)

[end of box]

[quote]

‘Think big, take risks and follow through’

Richard Curtain, Curtain Consulting (clients include UN Youth Programme)

[end of quote]

## **Glossary**

**Blog:** a public page on the Internet, usually created by an individual, upon which they post entries much like an online diary. Generally blog entries include text, links to other websites and blogs, and pictures. Visitors often post comments.

**Blackberry:** small, hand-held technology device (cross between computer and mobile phone) which allows you to check and send email wirelessly.

**Caucus:** common term used at the UN (and in other political processes) to describe a loose grouping or regular meeting of participants based on a shared identity or goal.

**Communiqué:** a public document produced by participants at the conclusion of a conference describing their shared vision.

**Corporate social responsibility (CSR):** a term used to describe a company's broader responsibility to society, as opposed to responsibility purely to generate financial profits for shareholders.

**Discussion boards:** a space on the Internet where website visitors can quickly post messages that can be seen by other users and replied to, like a virtual conversation.

**Google advertising:** advertising on the popular Internet search-engine by keywords which appear alongside search results.

**Meet-up:** a physical gathering of people, often strangers, around a shared interest, organized through the Internet.

**Mini-grant:** a small grant provided to youth to support a local project

**Peer-to-peer:** a technical term that has come into mainstream usage to describe connections made or activity directly between individuals rather than through a hierarchical organization or centralized system.

**Public Service Announcement (PSA):** advertising with a message created by charities, the government or interest groups, often (in the case of non-political spots) using donated air space.

**Social entrepreneur:** an individual who uses techniques traditionally employed by business to find an innovative solution to a social concern.

**SMS ('Short Message Service)/Texting:** commonly refers to sending a short message between mobile phones.

**Spoken word:** an artistic performance where poetry (or other lyrics) are put to music, but still spoken rather than sung.

**Video conferencing:** a communications technology where participants can see as well as hear each other – while satellite and dedicated lines provide a premium product, Internet video conferencing is also now high quality using broadband.

**Viral:** a term used in a marketing context to refer to messages spread through existing personal or social networks rather than through the mass media.

**Viral email forward:** an evolution of traditional "word of mouth" promotion, whereby people pass on a funny or interesting email to their contact list – marketers and activists are now developing emails specifically to encourage forwarding.

Zines: a style of “do it yourself” magazine, usually containing alternative-style content, with limited distribution generally through independent bookstores, music shops, cafés, and concerts.

[inside back cover]

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#### A note on methodology

Several approaches have been followed to identify and describe the good practices included in this paper. Analysis of youth trends are based on the author’s own experience organizing youth programmes, a literature review, commercial market research, and a survey of young Amnesty International members conducted in early 2005. Descriptions of external best practices are largely based on the authors’ own knowledge, as well as a web review and some liaison with organizations exhibiting good practices. For good practices internal to Amnesty International, a Call for Submissions was distributed to Amnesty International Youth and Student Coordinators and follow-up interviews were held with several national AI sections. Almost by definition, this area of work is experiencing constant change and innovation – it is to be expected that some of the websites listed may not be accessible in the future, so do not delay – visit them while they are available!

Amnesty International does not endorse all the organizations or examples featured but all illustrate some good or interesting practice from which AI and others may be able to learn.

This book is of course not comprehensive. We hope it will become a ‘living document’ and we are interested in learning about new examples, particularly from the global south. Please contact youth@amnesty.org

Special thanks

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[back cover]

AI wants to engage more young people – to grow, to be more effective, to serve a changing world. Drawn from countless conversations with experts and campaigners in NGOs of all shapes and sizes around the world, this book provides advice, case studies, best practice suggestions, toolkits and personal tips.

The structure of the book links in with the organization's new Youth Strategy and reflects the fact the world has changed – young people are becoming more active in many new, smaller ways, but less active in the more traditional, larger ways, such as sit ins, demonstrations and protests.

Here, we detail that shift and point to the organizations that have grabbed a surf board and jumped on the new youth wave.

This wave is swelled by technology, information and a growing realization that young people should be involved in decisions made about them.

AI Index: ACT 76/003/2006