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International Secretariat  
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London WC1X 8DJ  
United Kingdom

5 January 1994

### **PRELIMINARY SURVEY OF MEDICAL AND PSYCHOSOCIAL SERVICES FOR VICTIMS OF HUMAN RIGHTS VIOLATIONS**

Between August and November 1993, Amnesty International wrote to more than 100 groups reported to be working with victims of political or other forms of organized violence in more than 25 countries. As a result of information provided by many of these centres, AI has been able to compile the following preliminary survey of services provided for those who have been subjected to trauma by (usually) government forces. The information provided is simple but should give a picture of the type of service provided and the scale of work. Where we have not yet received information or agreement to publish details from a centre we have not listed it. We hope in the future to issue a revised and more comprehensive listing and would welcome information on others active in this field.

Entries are listed for the following countries and territories: Argentina, Australia, Bangladesh, Belgium, Canada, Chile, Denmark, Finland, France, Germany, Greece, Israeli-Occupied Gaza Strip, Nepal, Netherlands, Norway, Paraguay, Philippines, Sri Lanka, Sweden, Turkey, United Kingdom, Uruguay, and USA.

It should be stressed that in addition to these particular services many refugees and other victims of human rights violations are seen by doctors and other health professionals via the general health and social service systems operating in different countries.

All details included in this survey have been provided by the centres themselves. We would like to thank all those who supplied us with information about their work.

The information set out here is more or less self-explanatory: we asked centres for information about their staff, the services they provide, the manner in which people seek help and the time in which they can start to provide that help, and the number of people seen in 1992 — the last full year on which data was available.

In some cases, additional information or clarifications have been provided to us and we have included these very briefly. Otherwise, the information contained here is basic and intended only to give a broad overview of the work being carried out. Centres are listed by country.

Attached to this document as an appendix is an application form from the United Nations Voluntary Fund for Victims of Torture which has some limited funds to support medical and social assistance to people who have suffered as a result of torture.

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**ARGENTINA: Centro de Estudios Legales y Sociales (Equipo de Salud Mental - CELS)**

CELS  
Rodríguez Peña 286 - 1 Piso  
BUENOS AIRES 1020  
ARGENTINA

Contact/Contact: Dr Emilio Mignone;  
Lic. Laura J. De Conte,  
Coordinación General  
Tel: +54.1.409.968  
Fax: +54.1.822.7364

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 0 Part-time staff: 0 Voluntary staff: 8\*\*

\*\* Voluntary staff work part-time

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [1] Psychological [1] Social [ ] Legal [1]

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency [1] Self-referral [1]

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initial et première consultation. Wartezeit nach Verweisung?

Within a week [1] Within a month [ ] Within 3 months [ ] After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 14 Total client load in 1992: 77

**ARGENTINA: Equipo Argentino de Trabajo e Investigación Psicosocial (EATIP)**

EATIP  
Anasagasti 2060  
P.B. "A" (1425)  
BUENOS AIRES  
ARGENTINA

Contact/Contact: **Dr Diana Kordon**  
Tel: +54.1.823.2787 +54.1.372.8403  
Fax: +54.1.372.8403

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 0 Part-time staff: 14 Voluntary staff: 0

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [1] Psychological [1] Social [ ] Legal [ ]

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency [1] Self-referral [1]

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?

Within a week [ ] Within a month [1] Within 3 months [ ] After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

Total client load in 1992: 89

**ARGENTINA: Movimiento Ecuemenco de Derechos Humanos (MEDH)**

MEDH  
Solis 936/40  
BUENOS AIRES 1078  
ARGENTINA

Contact/Contact: Enrique Pochat  
Tel: +54.1.304.7263  
Fax: +54.1.26.8117

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 0 Part-time staff: 3 Voluntary staff: 0

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical  Psychological  Social  Legal

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency  Self-referral

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initial et première consultation. Wartezeit nach Verweisung?

Within a week  Within a month  Within 3 months  After 3 months

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

Total client load in 1992: 70

**AUSTRALIA: Service for the Treatment and Rehabilitation of Torture and Trauma Survivors  
(STARTTS)**

**STARTTS**  
28 Nelson Street  
First Floor  
Fairfield  
NSW 2165  
AUSTRALIA

Contact/Kontakt: **Margaret Cunningham**  
Tel: +61.2.726.1033  
Fax: +61.2.726.5717

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*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 14    Part-time staff: 6    Voluntary staff: 0

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*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical     Psychological     Social     Legal

---

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency     Self-referral

---

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week     Within a month     Within 3 months     After 3 months

---

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 166    Total client load in 1992: 221

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**AUSTRALIA: STARS (Survivors of Torture and Trauma Assistance and Rehabilitation Service)**

STARS  
12 Hawker Street  
Bowden SA 5007  
AUSTRALIA

Contact/Kontakt: **Martin Chittlesborough, Director**  
Tel: +61.8.346.5433  
Fax: +61.8.346.5755

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 5    Part-time staff: 8\*\*    Voluntary staff: 4  
\*\* Sessional staff

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [ ]    Psychological [1]    Social [1]    Legal [ ]

How do clients come to the centre? / Como vienen los clientes al centro? / Voie de consultation. / Woher kommen die Patienten?

Referral by professional or agency [1]    Self-referral [1]

How quickly can clients be seen after referral? / Con que rapidez pueden verse los clientes luego de ser referidos? / Délai entre prise de contact initiale et première consultation. / Wartezeit nach Verweisung?

Within a week [1]    Within a month [ ]    Within 3 months [ ]    After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 58    Total client load in 1992: 75

**AUSTRALIA: The Rehabilitation Unit for Survivors of Torture and Trauma (TRUSTT)**

TRUSTT  
Mater Children's Hospital  
South Brisbane  
QLD 4101  
AUSTRALIA

Contact/Contact: Dr Aidene Urquhart  
Tel: +61.7.840.8188  
Fax: +61.7.840.1962

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 0 Part-time staff: 3 Voluntary staff: 6

*Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen*

Medical [1] Psychological [1] Social [1] Legal []

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1] Self-referral []

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [1] Within a month [1] Within 3 months [1] After 3 months []

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 150 Total client load in 1992: 350

**AUSTRALIA: Victorian Foundation for Survivors of Torture (VFST)**

VFST  
PO Box 96  
PARKVILLE  
Melbourne  
Vic. 3052  
AUSTRALIA

Contact/Kontakt: Paris Aristotle  
Tel: +61.3.388.0022 +61.3.387.9025  
Fax: +61.3.387.0828

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 8 Part-time staff: 3 Voluntary staff: 7

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical  Psychological  Social  Legal

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency  Self-referral

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week  Within a month  Within 3 months  After 3 months

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 70 Total client load in 1992: 150

**BANGLADESH: Bangladesh Rehabilitation Centre for Trauma Victims (BRCT)**

**BRCT**  
30 Bijoy Nagar  
Ground Floor  
Dhaka  
1000  
**BANGLADESH**

Contact/Kontakt: **Mr Akram H. Chowdhury,**  
**Executive Director**  
Tel: +880.2.40.95.97  
+880.2.41.16.25  
Fax: +880.2.83.59.12

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*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 5    Part-time staff: 3    Voluntary staff: 3

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*Services provided / Servicios proporeionados / Services offerts / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [1]    Legal [1]

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*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral [ ]

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*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [1]    Within a month [ ]    Within 3 months [ ]    After 3 months [ ]

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*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 20    Total client load in 1992: 60

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**BELGIUM: Centre médico-psychosocial pour réfugiés politiques et victimes de torture (EXIL)**

EXIL  
43, rue du Collège  
BRUSSELS  
B-1050  
BELGIUM

Contact/Kontakt: Dr Jorge Barudy, Directeur;  
Martine Mengot,  
Coordinatrice  
Tel: +32.2.649.98.80  
Fax: +32.2.649.98.79

*Staff numbers / Nombre de personnel / Personal / Wielość Personal*

Full-time staff: 1    Part-time staff: 6    Voluntary staff: 1

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [1]    Legal [1]

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral [1]

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [1]    Within a month [1]    Within 3 months [ ]    After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 436    Total client load in 1992: 755

**CCVT: Canadian Centre for Victims of Torture (CCVT)**

CCVT  
40 Westmoreland Avenue  
Toronto  
Ontario M6H 2Z7  
CCVT

Contact/Contact: **Joan Simalchik**  
Tel: +1.416.516.2977  
Fax: +1.416.516.4180

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 10    Part-time staff: 8    Voluntary staff: 6/264\*\*  
\*\* 6 voluntary staff; 264 other volunteers

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [1]    Legal [1]

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral [1]

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [ ]    Within a month [1]    Within 3 months [ ]    After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 905    Total client load in 1992: 1500

**CANADA: Vancouver Association for Survivors of Torture (VAST)**

VAST  
#3 - 3664 East Hastings Street  
VANCOUVER  
BC V5K 2A9  
CANADA

Contact/Contact: **Frances MacQueen, Settlement  
Councillor**  
Tel: +1.604.299.3539  
Fax: ---

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 2    Part-time staff: 0    Voluntary staff: 7

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [1]    Legal []

*How do clients come to the centre? / Como vienen los clientes al centro? / Voie de consultation. / Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral [1]

*How quickly can clients be seen after referral? / Con que rapidez pueden verse los clientes luego de ser referidos? / Délai entre prise de contact initiale et première consultation. / Wartezeit nach Verweisung?*

Within a week [1]    Within a month []    Within 3 months []    After 3 months []

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 78    Total client load in 1992: 325-350

**CHILE: Centro de Investigación y Tratamiento del Stress (CINTRAS)**

CINTRAS  
Eulogia Sánchez 064  
Providencia  
Santiago  
CHILE

Contact/Contact: **Simona Ruy-Pérez**  
Tel: +56.2.635.2122 +56.2.635.3174  
Fax: +56.2.635.2126

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 8    Part-time staff: 22    Voluntary staff: 0

*Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [1]    Legal []

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral []

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [1]    Within a month []    Within 3 months []    After 3 months []

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 334    Total client load in 1992: 738



**CHILE: Comité para la Defensa de los Derechos del Pueblo - 1 (CODEPU)**

CODEPU  
Casilla 51300  
Correo Central  
SANTIAGO  
CHILE

Contact/Contact: **Dra Paz Rojas**  
Tel: +56.2.777.6196  
Fax: +56.2.696.9122

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 8    Part-time staff: 11    Voluntary staff: 0

*Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [1]    Legal [1]

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral [ ]

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [1]    Within a month [ ]    Within 3 months [ ]    After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 147    Total client load in 1992: 297

**CHILE: Comité para la Defensa de los Derechos del Pueblo - 2 (CODEPU)**

CODEPU  
Casilla 1919  
Central de Casillas  
Santiago  
CHILE

Contact/Contact: **Dr. Alfredo Estrada L.**  
Tel: +56.2.235.4448  
Fax: +56.2.698.8609

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 6    Part-time staff: 2    Voluntary staff: 1

*Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [1]    Legal [ ]

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral [1]

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [ ]    Within a month [1]    Within 3 months [ ]    After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 45\*    Total client load in 1992: 80/90\*\*

\* No. of families treated    \*\* 80 families = 90 cases

**CHILE: Fundación de Ayuda de las Iglesias Cristianas (FASIC)**

FASIC  
Casilla 9551  
SANTIAGO  
CHILE

Contact/Contact: Claudio González U., Secretario  
Ejecutivo  
Tel: +56.2.695.5931  
+56.2.695.7534  
Fax: +56.2.698.8609

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 46 Part-time staff: 7 Voluntary staff: 2

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [1] Psychological [1] Social [1] Legal [1]

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency [1] Self-referral [1]

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?

Within a week [1] Within a month [ ] Within 3 months [ ] After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

Total client load in 1992: 15/304/100\*\*

\*\* FASIC operates a number of programs. The figures given here are, respectively, psychological assistance: to prisoners; to individual victims of human rights violations; to people in group therapy

**CHILE: Instituto Latinoamericano de Salud Mental y los Derechos Humanos (ILAH)**

ILAH  
Casilla 119, correo 29  
Santiago  
CHILE

Contact/Contact: Elizabeth Lira  
Tel: +56.2.225.6231 +56.2.274.7768  
Fax: +56.2.223.2473

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff:      Part-time staff:      Voluntary staff:

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [1]    Psychological [1]    Social [1]    Legal [ ]

How do clients come to the centre? / Como vienen los clientes al centro? / Voie de consultation. / Woher kommen die Patienten?

Referral by professional or agency [1]      Self-referral [1]

How quickly can clients be seen after referral? / Con que rapidez pueden verse los clientes luego de ser referidos? / Délai entre prise de contact initiale et première consultation. / Wartezeit nach Verweisung?

Within a week [1]    Within a month [ ]    Within 3 months [ ]    After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 51    Total client load in 1992: 92

**DENMARK: Centre for Psycho-social Assistance for Refugees (CEPAR)**

CEPAR  
Nørrebrogade 9 F, 1  
DK-2200 Copenhagen  
DENMARK

Contact/Kontakt: **Julio González Arzén**  
Tel: +45.35.37.78.85  
Fax: +45.35.37.78.63

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 5    Part-time staff: 5    Voluntary staff: 0

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [1]    Psychological [1]    Social [1]    Legal [ ]

How do clients come to the centre? / Como vienen los clientes al centro? / Voie de consultation. / Woher kommen die Patienten?

Referral by professional or agency [1]    Self-referral [1]

How quickly can clients be seen after referral? / Con que rapidez pueden verse los clientes luego de ser referidos? / Délai entre prise de contact initiale et première consultation. / Wartezeit nach Verweisung?

Within a week [ ]    Within a month [1]    Within 3 months [ ]    After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 76    Total client load in 1992: 100

**DENMARK: ETICÁ**

ETICÁ  
Borgergade 40, st.  
DK 1300 Copenhagen K  
DENMARK

Contact/Kontakt: **Dr Inge Lundø**  
Tel: +45.33.32.03.43  
Fax: +45.33.15.51.73

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 5 Part-time staff: \* Voluntary staff: \*\*

\* 17 ad hoc consultants including therapeutic, educational, linguistic and secretarial staff

\*\* Care is facilitated through a network of GPs and specialists working in the general health service

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical [1] Psychological [1] Social [1] Legal [ ]

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1] Self-referral [1]

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initial et première consultation. Wartezeit nach Verweisung?*

Within a week [ ] Within a month [1] Within 3 months [ ] After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 62 Total client load in 1992: 96

**DENMARK: OASIS: Treatment and Counselling for Refugees**

OASIS  
Strandboulevarden 92, 3.  
DK-2100 COPENHAGEN Ø  
DENMARK

Contact/Contact: Birgitte Holst, Director  
Tel: +45.35.26.57.26  
Fax: +45.35.26.55.33

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 9 Part-time staff: 10 Voluntary staff: 0

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [1] Psychological [1] Social [1] Legal [ ]

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency [1] Self-referral [ ]

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initial et première consultation. Wartezeit nach Verweisung?

Within a week [ ] Within a month [1] Within 3 months [ ] After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 152 Total client load in 1992: 183

**DENMARK: Rehabilitation Centre for Torture Victims (RCT)**

RCT  
Juliane Maries Vej 34  
DK-2100 COPENHAGEN  
DENMARK

Contact/Contact: Søren Bøjholm MD Chief  
Psychiatrist  
Tel: +45.31.39.46.94  
Fax: +45.31.39.50.20

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*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 60\*\* Part-time staff: 0 Voluntary staff: 1

\*\* On average, staff devote about 25% of their time to therapeutic work

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*Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen*

Medical [1] Psychological [1] Social [1] Legal [ ]

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*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1] Self-referral [1]

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*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initial et première consultation. Wartezeit nach Verweisung?*

Within a week [1] Within a month [ ] Within 3 months [ ] After 3 months [1]

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*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 88 Total client load in 1992: 432

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**EL SALVADOR: Comisión de Derechos Humanos (CDDH)**

**CDDH**  
Urbanización La Esperanza  
Pasaje 1, no 119  
San Salvador  
EL SALVADOR

Contact/Contacto: **Rynaldo Blanco**  
Tel: +503.25.99.06 +503.25.00.86  
Fax: +503.25.00.86

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 44 Part-time staff: 0 Voluntary staff: 4

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical [1] Psychological [1] Social [1] Legal [1]

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1 \*\*] Self-referral [ ]

\*\* una comunidad, organizaciones populares, una agencia

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [1 \*] Within a month [1 \*\*] Within 3 months [ ] After 3 months [ ]

\* Legal-social \*\* Médico-sicologico

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

Total client load in 1992: 4027/854

**FINLAND: Centre for Torture Survivors in Finland (CTSIF)**

CTSIF  
Alppikatu 2  
00530 Helsinki  
FINLAND

Contact/Kontakt: Ms Tytti Dadu, Director  
Tel: +358.0.775.0584  
Fax: +358.0.773.5258

Staff numbers / Nombre de personnel / Personal / Wiqvæl Personal

Full-time staff: 2    Part-time staff: 3    Voluntary staff: 0

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [1]    Psychological [1]    Social [1]    Legal [ ]

How do clients come to the centre? / Como vienen los clientes al centro? / Voie de consultation. / Woher kommen die Patienten?

Referral by professional or agency [1]    Self-referral [1]

How quickly can clients be seen after referral? / Con que rapidez pueden verse los clientes luego de ser referidos? / Délai entre prise de contact initial et première consultation. / Wartezeit nach Verweisung?

Within a week [ ]    Within a month [1]    Within 3 months [ ]    After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: \*\*    Total client load in 1992:

\*\* The centre started work in September 1993

**FRANCE: Association pour les victimes de la répression en exil (AVRE)**

AVRE  
125 rue d'Avron  
75020 PARIS  
FRANCE

Contact/Contact: Dr Hélène Jaffé  
Tel: +33.1.43.72.07.77  
Fax: +33.1.43.72.21.87

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 2    Part-time staff: 14    Voluntary staff: 7

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [1 \*\*]    Legal [1]

\*\* incluant soutien scolaire et apprentissage du français

\*\* includes educational assistance and help with French language

*How do clients come to the centre? / Como vienen los clientes al centro? / Voie de consultation. / Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral [1 \*\*]

\*\* un très petit nombre, adressés par nos patients

\*\* small number referred through current patients

*How quickly can clients be seen after referral? / Con que rapidez pueden verse los clientes luego de ser referidos? / Délai entre prise de contact initiale et première consultation. / Wartezeit nach Verweisung?*

Within a week [1 \*]    Within a month [1 \*\*]    Within 3 months [ ]    After 3 months [ ]

\* exceptionnel    \*\* habituel

\* occasionally    \*\* usually

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 209    Total client load in 1992: c.450

**GERMANY: Behandlungszentrum für Folteropfer**

Haus 6, DRK-Kliniken Westend  
Spandauer Damm 130  
14050 Berlin  
GERMANY

Contact/Kontakt:

Tel: +49.30.3035.3591  
+49.30.3035.3309  
Fax: +49.30.3035.3482

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 10 Part-time staff: 3 Voluntary staff: 0/1

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [1] Psychological [1] Social [1] Legal [ ]

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency [1 \*\*] Self-referral [1]

\*\* Beratungsstellen, Bekannte, Verwandte

\*\* also counsellors, friends, relatives

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initial et première consultation. Wartezeit nach Verweisung?

Within a week [1 \*\*] Within a month [1] Within 3 months [ ] After 3 months [ ]

\*\* Wartezeit zwischen einer Woche und einem Monat

\*\* between a week and a month

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 142 Total client load in 1992: 142

**GERMANY: Xenion: Psychotherapeutische Beratungsstelle für politisch Verfolgte**

Xenion  
Roscherstr. 2a  
10629 Berlin  
GERMANY

Contact/Kontakt: **Savita Dhawan**  
Tel: +49.30.323.29.33  
Fax: +49.30.324.85.75

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 4 Part-time staff: 10 Voluntary staff: 0

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [ ] Psychological [1] Social [1\*\*] Legal [ ]

\*\* Educational assistance

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency [1] Self-referral [ ]

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initial et première consultation. Wartezeit nach Verweisung?

Within a week [ ] Within a month [1] Within 3 months [ ] After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

Total client load in 1992: 144

**GERMANY: Psychosoziales Zentrum für Flüchtlinge REFUGIO**

Refugio  
Gothaer Straße 19  
28215 Bremen  
GERMANY

Contact/Kontakt:

Tel: +49 421 37 60 749

Fax: ---

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 0 Part-time staff: 3 Voluntary staff: 0

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical  Psychological  Social  Legal

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency  Self-referral

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initial et première consultation. Wartezeit nach Verweisung?

Within a week  Within a month  Within 3 months  After 3 months

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

Total client load in 1992: 168

**GERMANY: Psychosoziales Zentrum für ausländische Flüchtlinge Caritas-Asylberatung  
Köln e.V.**

Norbørtstr. 27  
50670 KÖLN  
GERMANY

Contact/Kontakt: **Brigitte Brand**  
Tel: +49.221.13.73.78  
+49.221.13.67.69  
Fax: +49.221.139.02.72

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 7 Part-time staff: 0 Voluntary staff: 10

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical  Psychological  Social  Legal

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency  Self-referral

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?

Within a week  Within a month  Within 3 months  After 3 months

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

Total client load in 1992: 250

**GERMANY: Psychosoziales Zentrum für ausländische Flüchtlinge**

Hintzer den Ulmen 15  
60433 FRANKFURT  
GERMANY

Contact/Contact: Herr Jean Claude Diallo, Director  
Tel: +49.69.520.081 +49.69.520.082  
Fax: +49.69.538.435

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 4 Part-time staff: 4 Voluntary staff: 0

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical  Psychological  Social  Legal

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency  Self-referral

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?

Within a week  Within a month  Within 3 months  After 3 months

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

Total client load in 1992: c.500



**GERMANY: Gesellschaft zur Unterstützung Gefolterter und Verfolgter eV**

Laufgraben 27  
20146 Hamburg  
GERMANY

Contact/Kontakt: **Hamo, Bassim, Patrick, Lamri,  
Sgnje**  
Tel: +49.40.44.85.76  
+49.40.41.06.521  
Fax: ~~~

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 4    Part-time staff: 2    Voluntary staff: 20

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical     Psychological     Social     Legal

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency     Self-referral

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?

Within a week \*\*    Within a month     Within 3 months     After 3 months

\*\* meistens am selben Tag oder ein paar Tage später

\*\* usually seen same day or a within a few days

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: >200    Total client load in 1992:

**GREECE: Medical Rehabilitation Centre for Torture Victims**

9 Lycabettus Street  
Kolonaki  
Athens 10672  
GREECE

Contact/Κontact: **Dr Maria Piniou-Kalli**  
Tel: +30.1.36.04.967  
+30.1.36.46.807  
Fax: +30.1.36.12.273

Staff numbers / Nombre de personnel / Personal / Więziel Personal

Full-time staff: 1 Part-time staff: 8 Voluntary staff: 5

Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen

Medical [1] Psychological [1] Social [1] Legal [1]

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency [1] Self-referral [1]

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initial et première consultation. Wartezeit nach Verweisung?

Within a week [1] Within a month [ ] Within 3 months [ ] After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 34 Total client load in 1992:

**ISRAELI-OCCUPIED GAZA STRIP: Gaza Community Mental Health Programme (CMHP)**

CMHP  
P.O. Box 1049  
Gaza  
GAZA via ISRAEL

Contact/Kontakt: **Dr Eyad El-Saraj, Director**  
Tel: +972.7.863.684 +972.7.865.949  
+972.7.866.793  
Fax: +972.7.822.534

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 55    Part-time staff: 0    Voluntary staff: 4

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [1]    Legal [1]

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral [1]

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [1]    Within a month [ ]    Within 3 months [ ]    After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 110    Total client load in 1992: 1640

**NEPAL: Centre for Victims of Torture, Nepal (CVICT)**

CVICT  
PO Box 5839  
Kathmandu  
NEPAL

Contact/Contact: **Dr Bhogendra Sharma, Director**  
Tel: +977.1.41.80.81  
Fax: +977.1.41.07.00

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 46    Part-time staff: 8    Voluntary staff: 20

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [1]    Legal [1]

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral [1]

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initial et première consultation. Wartezeit nach Verweisung?*

Within a week [1]    Within a month [ ]    Within 3 months [ ]    After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 131    Total client load in 1992: 202

**NETHERLANDS: Pharos Foundation for Refugee Health Care (Stichting Pharos)**

Pharos Foundation  
Postbus 13318  
3507 LH Utrecht  
NETHERLANDS

Contact/Contact: **Dr Loes van Willigen**  
Tel: +31.30.349.800  
Fax: +31.30.364.560

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 24    Part-time staff: 30    Voluntary staff: 0

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [1]    Legal [ ]

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral [1]

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [ ]    Within a month [1]    Within 3 months [ ]    After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: c.400    Total client load in 1992: c.650

**NETHERLANDS: Pharos Foundation for Refugee Health Care (Stichting Pharos)**

Pharos Foundation  
Prins Hendrikkade 120  
1011 AM Amsterdam  
NETHERLANDS

Contact/Kontakt:

Tel: +31.20.627.49.74

Fax: +31.20.625.35.89

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 1    Part-time staff: 11    Voluntary staff: 0

Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen

Medical [1]    Psychological [1]    Social [ ]    Legal [ ]

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency [1]    Self-referral [1]

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?

Within a week [ ]    Within a month [1]    Within 3 months [ ]    After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 98    Total client load in 1992: 160

**NORWAY: Psykososialt senter for Flyktinger (Psychosocial Centre for Refugees)**

Boks 45 Kringsjå  
0807 OSLO  
NORWAY

Contact/Kontakt: Prof. Nils Johan Lavik  
Tel: +47.22.952.060  
Fax: +47.22.950.230

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 6 Part-time staff: 7 Voluntary staff: 0

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [1] Psychological [1] Social [ ] Legal [ ]

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency [1] Self-referral [ ]

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?

Within a week [ ] Within a month [1] Within 3 months [ ] After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 83 Total client load in 1992:

**NORWAY: Psykiatrisk Poliklinik Åskør**

Postbox 136  
Åskør 1371  
NORWAY

Contact/Kontakt: **Dr Kirsti H Oskarsson**  
Tel: +47.66.90.03.11  
Fax: +47.66.78.22.50

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 5    Part-time staff: 0    Voluntary staff: 0

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical     Psychological     Social     Legal

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency     Self-referral

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week     Within a month     Within 3 months     After 3 months

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 300\*\*    Total client load in 1992: 400

\*\* Includes non-refugees



**PARAGUAY: Program de asistencia médico-psicología a víctimas de tortura (ATYHA)**

Peru 1903  
Asunción  
PARAGUAY

Contact/Contact: Dr. Carlos A. Arzstivo, Dr.  
Carlos Portillo, Dr.  
José Vera,  
Lic. Genaro Rigra  
Tel: +595.21.443.135  
+595.21.206.736  
Fax: +595.21.206.736

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: Part-time staff: Voluntary staff:

Services provided / Servicios proporeionados / Services offerts / Gebotene Dienstleistungen

Medical [1] Psychological [1] Social [1] Legal [ ]

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency [1] Self-referral [1]

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?

Within a week [1] Within a month [ ] Within 3 months [ ] After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: c.250 Total client load in 1992: c.480

**PHILIPPINES: Medical Action Group/ Philippines Action Concerning Torture (MAG/PACT)**

#150 R-6th Street  
Kamias  
Quezon City  
1102  
PHILIPPINES

Contact/Kontakt: **Benito C. Molino MD, Director**  
Tel: +63.2.921.87.02  
Fax: +63.2.921.87.02

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff:      Part-time staff:      Voluntary staff:

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [1\*\*]    Legal [1\*\*]  
\*\* by referral

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1]      Self-referral [ ]

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [1\*\*]    Within a month [ ]    Within 3 months [ ]    After 3 months [ ]  
\*\* help is given immediately

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 5,993    Total client load in 1992: 8,292

**PHILIPPINES: Children's Rehabilitation Center - National Office (CRC-NO)**

CRC-NO  
122 Dr. Lascano Street  
Diliman  
Quezon City 1103  
PHILIPPINES

Contact/Kontakt: Ms Maria Elisa F. Esquerro  
Tel: +63.2.98.46.02  
Fax: +63.2.922.06.23

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 21    Part-time staff: 0    Voluntary staff: 3

**PHILIPPINES: Children's Rehabilitation Center - National Capital Region (CRC-NCR)**

CRC-NCR  
5-b Escalor Street  
Loyola Heights  
Quezon City 1108  
PHILIPPINES

Contact/Kontakt: Mr Carlos Padolina  
Tel: +63.2.96.76.23  
Fax: +63.2.922.06.23

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 8    Part-time staff: 2    Voluntary staff: varies

Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen

Medical [1]    Psychological [1\*\*]    Social [1\*\*]    Legal [ ]  
\*\* CRC describes this assistance as 'psychosocial'

How do clients come to the centre? / Como vienen los clientes al centro? / Voie de consultation. / Woher kommen die Patienten?

Referral by professional or agency [1]    Self-referral [ ]

How quickly can clients be seen after referral? / Con que rapidez pueden verse los clientes luego de ser referidos? / Délai entre prise de contact initiale et première consultation. / Wartezeit nach Verweisung?

Within a week [1]    Within a month [ ]    Within 3 months [ ]    After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 30/73\*\*    Total client load in 1992: 49/117\*\*  
\*\* figures refer to families and children respectively

**PHILIPPINES: Children's Rehabilitation Center - Bicol Regional Office (CRC-BRO)**

CRC-BRO  
Villacorte Compound, Camia Street  
Val-Amor Subdivision  
Legaspi City 1108  
PHILIPPINES

Contact/Contact: Ms Cristita Cervantes-Triumfante

Tel: ---

Fax: ---

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 11 Part-time staff: 0 Voluntary staff: 2

Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen

Medical [1] Psychological [1\*\*] Social [1\*\*] Legal [ ]

\*\* CRC describes this assistance as 'psychosocial'

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency [1] Self-referral [ ]

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?

Within a week [1] Within a month [ ] Within 3 months [ ] After 3 months [ ]

Client numbers / Número de clientes / Nombre de clientes / Anzahl de Fälle

New clients in 1992: 8\*\* Total client load in 1992: 29\*\*

\*\* figures refer to families

**PHILIPPINES: Children's Rehabilitation Center - Panay Regional Office (CRC-PRO)**

CRC-PRO  
11 Laredo Subdivision Phase 1  
Balantang, Jaro  
Iloilo City 5000  
PHILIPPINES

Contact/Kontakt: **Dr Fg T. Mamon**  
Tel: +63.33.711.35  
Fax: ---

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 9    Part-time staff: 0    Voluntary staff: 0

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical [1]    Psychological [1\*\*]    Social [1\*\*]    Legal [ ]

\*\* CRC describes this assistance as 'psychosocial'

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral [ ]

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [1]    Within a month [ ]    Within 3 months [ ]    After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 31\*\*    Total client load in 1992: 51\*\*

\*\* figures refer to families

**PHILIPPINES: Children's Rehabilitation Center - Southern Mindanao Region (CRC-SMRO)**

CRC-SMRO  
Maple cor Santos-Cuyugan Streets  
Matina  
Davao City 8000  
PHILIPPINES

Contact/Kontakt: Ms Mae Fe Ameheta-Templa  
Tel: +63.82.840.32  
Fax: ---

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 19    Part-time staff: 0    Voluntary staff: 0

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical [1]    Psychological [1\*\*]    Social [1\*\*]    Legal [ ]

\*\* CRC describes this assistance as 'psychosocial'

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral [ ]

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [1]    Within a month [ ]    Within 3 months [ ]    After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

Total client load in 1992: 94\*\*

\*\* figure refers to families

**PHILIPPINES: Children's Rehabilitation Center - Negros Regional Office (CRC-NRO)**

CRC-NRO  
Uptown Arcade  
Libertad Extension  
Bacolod City 6100  
PHILIPPINES

Contact/Contact: Ms Edzen Fuentes  
Tel: +63.34.267.87  
Fax: +63.34.267.87

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 11 Part-time staff: 0 Voluntary staff: 0

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [1] Psychological [1\*\*] Social [1\*\*] Legal []

\*\* CRC describes this assistance as 'psychosocial'

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency [1] Self-referral []

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?

Within a week [1] Within a month [] Within 3 months [] After 3 months []

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

Total client load in 1992: 42\*\*

\*\* figure refers to families

**SLOVENIA: Counselling Centre for Children, Adolescents and Parents**

Counselling Centre  
Gotska 18  
Ljubljana  
61000  
SLOVENIA

Contact/Kontakt: **Dr Anica Mikuš Kos**  
Tel: 386.61.1591.120  
Fax: 386.61.1591.120

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 2    Part-time staff: 16    Voluntary staff: 3

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [1\*\*]    Legal [ ]

\*\* Also educational services for children, adolescents, parents and teachers

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral [1]

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [ ]    Within a month [1]    Within 3 months [ ]    After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 120    Total client load in 1992: 350



**SOUTH AFRICA: Child Guidance Clinic, Univ. of Cape Town**

University of Cape Town  
Private Bag Rondebosch, Chapel Road  
Cape Town 7700  
SOUTH AFRICA

Contact/Kontak: Terence Dowdall  
Tel: +27.21.650.39.01  
Fax: +27.21.650.37.26

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 4    Part-time staff: 10    Voluntary staff: 0

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical     Psychological \*\*    Social     Legal

\*\* Assessment, therapy, training, consultation

How do clients come to the centre? / Como vienen los clientes al centro? / Voie de consultation. / Woher kommen die Patienten?

Referral by professional or agency \*\*    Self-referral

\*\* also by popular organizations

How quickly can clients be seen after referral? / Con que rapidez pueden verse los clientes luego de ser referidos? / Délai entre prise de contact initial et première consultation. / Wartezeit nach Verweisung?

Within a week     Within a month \*\*    Within 3 months     After 3 months

\*\* for more urgent cases

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 172    Total client load in 1992: 184

**SOUTH AFRICA: Trauma Centre for Victims of Violence and Torture**

Cowley House  
126 Chapel Street  
Cape Town 8001  
SOUTH AFRICA

Contact/Kontak: Thomas J Winslow, Coordinator  
Tel: +27.21.45.7373  
Fax: +27.21.462.3143

Staff numbers / Nombre de personnel / Personal / Wiqvvel Personal

Full-time staff: 10    Part-time staff: 10    Voluntary staff: 25

Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen

Medical [1]    Psychological [1]    Social [1]    Legal [1]

How do clients come to the centre? / Como vienen los clientes al centro? / Voie de consultation. / Woher kommen die Patienten?

Referral by professional or agency [1]    Self-referral [1]

How quickly can clients be seen after referral? / Con que rapidez pueden verse los clientes luego de ser referidos? / Délai entre prise de contact initial et première consultation. / Wartezeit nach Verweisung?

Within a week [1]    Within a month [ ]    Within 3 months [ ]    After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: \*\*    Total client load in 1992:  
\*\* Started January 1993

**SRI LANKA: Family Rehabilitation Centre (FRC)**

FRC  
14 Siridhamma Mawatha  
Colombo-10  
SRI LANKA

Contact/Contact: **Dr Kamini Alahakong, Director**  
Tel: +94.1.69.12.97  
Fax: ---

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 14    Part-time staff: 3    Voluntary staff: 1

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [1]    Psychological [1]    Social [1]    Legal [ ]

How do clients come to the centre? / Como vienen los clientes al centro? / Voie de consultation. / Woher kommen die Patienten?

Referral by professional or agency [1]    Self-referral [1]

How quickly can clients be seen after referral? / Con que rapidez pueden verse los clientes luego de ser referidos? / Délai entre prise de contact initial et première consultation. / Wartezeit nach Verweisung?

Within a week [1]    Within a month [ ]    Within 3 months [ ]    After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

Total client load in 1992: 3000

**SWEDEN: Consultorio Psiquiatrico para Hispanohablantes (SPM)**

SPM  
Hantverkargatan 2  
S-112 21 Stockholm  
SWEDEN

Contact/Contact: **Eliana Aréllano, Director**  
Tel: +46.8.617.24.70  
Fax: +46.8.617.24.68

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 7    Part-time staff: 1    Voluntary staff: 0

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [1 \*\*]    Psychological [1 \*\*]    Social [1]    Legal [ ]

\*\* Psychiatric aspects

How do clients come to the centre? / Como vienen los clientes al centro? / Voie de consultation. / Woher kommen die Patienten?

Referral by professional or agency [1]    Self-referral [1]

How quickly can clients be seen after referral? / Con que rapidez pueden verse los clientes luego de ser referidos? / Délai entre prise de contact initial et première consultation. / Wartezeit nach Verweisung?

Within a week [ ]    Within a month [1]    Within 3 months [ ]    After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 170    Total client load in 1992: 274

**SWEDEN: CTØ, Centrum för Tortyr och Trauma-skadade, Diagnostik, prävention behandling, rehabilitering (CTØ: Centre for Torture and Trauma Survivors)**

CTØ  
Karolinska Hospital  
S-171 76 Stockholm  
SWEDEN

Contact/Kontakt: Dr Sten W Jakobsson  
Tel: +46.8.729.4000  
Fax: +46.8.729.4010

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 5    Part-time staff: 14    Voluntary staff: 0

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [1]    Psychological [1]    Social [1]    Legal [ ]

How do clients come to the centre? / Como vienen los clientes al centro? / Voie de consultation. / Woher kommen die Patienten?

Referral by professional or agency [1]    Self-referral [1]

How quickly can clients be seen after referral? / Con que rapidez pueden verse los clientes luego de ser referidos? / Délai entre prise de contact initiale et première consultation. / Wartezeit nach Verweisung?

Within a week [ ]    Within a month [1]    Within 3 months [ ]    After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 145    Total client load in 1992: 145

**SWEDEN: Institute for Psychotherapy and Intercultural Communication (IPIK)**

IPIK  
Södermannagatan 5, 2 tr  
S-116 23 Stockholm  
SWEDEN

Contact/Contact: **Enrique Bustos**  
Tel: +46.8.642.09.54  
+46.8.640.09.52  
Fax: +46.8.642.09.54

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*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 5    Part-time staff: 9    Voluntary staff: 0

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*Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [ ]    Legal [ ]

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*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral [1]

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*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initial et première consultation. Wartezeit nach Verweisung?*

Within a week [1]    Within a month [ ]    Within 3 months [ ]    After 3 months [ ]

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*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 11    Total client load in 1992: 23

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**SWEDEN: Röda Korsets Centrum för torturerade flyktingar (Red Cross Centre for Tortured Refugees)**

Red Cross Centre  
Brinellvägen 2  
S-114 28 STOCKHOLM  
SWEDEN

Contact/Kontakt: **Birgitta Elldin, Director**  
Tel: +46.8.791.15.00  
Fax: +46.8.10.16.08

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Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 6    Part-time staff: 8    Voluntary staff: 0

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Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [1]    Psychological [1\*\*]    Social [1]    Legal [ ]

\*\* In addition, there is a section providing psychosocial support to asylum seekers (see next entry)

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How do clients come to the centre? / Como vienen los clientes al centro? / Voie de consultation. / Woher kommen die Patienten?

Referral by professional or agency [82%]    Self-referral [18%]

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How quickly can clients be seen after referral? / Con que rapidez pueden verse los clientes luego de ser referidos? / Délai entre prise de contact initiale et première consultation. / Wartezeit nach Verweisung?

Within a week [\*\*]    Within a month [ ]    Within 3 months [ ]    After 3 months [ ]

\*\* Depends on urgency. Some clients are seen immediately but most wait one or more months.

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Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 135    Total client load in 1992: 350

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**SWEDEN: The Red Cross Voluntary Group for Tortured Asylum Seekers**

Red Cross Voluntary Group  
Röda Korssets sjuksköterskeskola  
Dalagata 9-11  
S-113 24 Stockholm  
SWEDEN

Contact/Kontakt: Tina Mansén  
Tel: +46.8.34.49.80  
Fax: +46.8.34.49.85

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 1    Part-time staff: 2    Voluntary staff: 40

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical     Psychological     Social     Legal   
\*\* Psychosocial

How do clients come to the centre? / Como vienen los clientes al centro? / Voie de consultation. / Woher kommen die Patienten?

Referral by professional or agency     Self-referral

How quickly can clients be seen after referral? / Con que rapidez pueden verse los clientes luego de ser referidos? / Délai entre prise de contact initiale et première consultation. / Wartezeit nach Verweisung?

Within a week     Within a month     Within 3 months     After 3 months

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 39/100\*\*    Total client load in 1992: 55

\*\* 39 applicants started to receive assistance, from 100 applicants



**SWEDEN: Red Cross Rehabilitation Centre for Tortured Refugees**

Red Cross Centre  
PO Box 170 24  
S-200 10 Malmö  
SWEDEN

Contact/Kontakt: **Gunilla Præssing**  
Tel: +46.40.72.505  
Fax: ---

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 3 Part-time staff: 4 Voluntary staff: 1

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [1] Psychological [1] Social [1] Legal [ ]

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency [175%] Self-referral [125%]

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initial et première consultation. Wartezeit nach Verweisung?

Within a week [ ] Within a month [ ] Within 3 months [ ] After 3 months [1]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 64 Total client load in 1992: 83

**SWEDEN: Red Cross Rehabilitation Centre for Tortured Refugees**

Red Cross Centre  
PO Box 290  
S-541 26 Skövde  
SWEDEN

Contact/Contact: **Stina Hillfors, Director**  
Tel: +46.500.48.60.10  
Fax: ---

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 2    Part-time staff: 4    Voluntary staff: 0

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [1]    Psychological [1]    Social [1]    Legal [ ]

How do clients come to the centre? / Como vienen los clientes al centro? / Voie de consultation. / Woher kommen die Patienten?

Referral by professional or agency [1]    Self-referral [1]

How quickly can clients be seen after referral? / Con que rapidez pueden verse los clientes luego de ser referidos? / Délai entre prise de contact initial et première consultation. / Wartezeit nach Verweisung?

Within a week [ ]    Within a month [1]    Within 3 months [ ]    After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 57    Total client load in 1992: 72

**SWEDEN: Flyktingmedicinskt Centrum (FMC: Medical Center for Refugees)**

FMC  
University Hospital  
S-581 85 Linköping  
SWEDEN

Contact/Kontakt: Director  
Tel: 46.13.22.20.00  
Fax: 46.13.22.30.07

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 174 Part-time staff: 8 Voluntary staff: 0

Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen

Medical [1] Psychological [1] Social [1] Legal [ ]

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency [1] Self-referral [ ]

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?

Within a week [ ] Within a month [1] Within 3 months [ ] After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 306/83/261\* Total client load in 1992: 4896/3427/1439\*\*

\* respectively medical patients, psychiatric inpatients, psychiatric outpatients

\*\* respectively days of care in medical ward, psychiatric ward, outpatient psychiatric clinic;  
plus large number of visits to refugee camp health centres

**SWEDEN: Unit of Transcultural Psychiatry**

ETP-mottagningen  
Svarbäcksgatan 13  
S-753 20 UPPSALA  
SWEDEN

Contact/Kontakt: Dr Manuel Fernández,  
psychiatrist;  
Anki Dimitros, secretary  
Tel: +46.18.66.37.54  
Fax: +46.18.12.94.06

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 0 Part-time staff: 6 Voluntary staff: 0

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [1] Psychological [1] Social [1] Legal [ ]

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency [1] Self-referral [ ]

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?

Within a week [ ] Within a month [1] Within 3 months [ ] After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 70 Total client load in 1992: 150

**TURKEY: Human Rights Foundation of Turkey (Türkiye İnsan Hakları Vakfı: TIHV - Ankara)**

TIHV  
Menzek 2, sokak 16/6  
Kizilay - Ankara  
06440  
TURKEY

Contact/Kontakt: **Mahmut T. Öngören, General  
Secretary**  
Tel: +90.312.417.7180  
Fax: +90.312.425.4552

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 4    Part-time staff: 1    Voluntary staff: 2

*Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [ ]    Legal [ ]

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [\*\*]    Self-referral [1]

\*\* Some clients are referred by the Human Rights Association and Medical Chamber

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [1]    Within a month [ ]    Within 3 months [ ]    After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 19    Total client load in 1992: 92

**TURKEY: Turkish Human Rights Foundation (Türkiye İnsan Hakları Vakfı: THHV -Istanbul)**

THHV  
Menzek\_ç 2, sokak 16/6  
Kızılay - Ankara  
06440  
TURKEY

Contact/Kontakt: **Mahmut T. Öngören, Genel  
Sekreteryar**  
Tel: +90.312.417.7180  
Fax: +90.312.425.4552

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 2    Part-time staff: 2    Voluntary staff: 1

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [ ]    Legal [ ]

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [\*\*]    Self-referral [1]

\*\* Some clients are referred by the Human Rights Association and Medical Chamber

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [1]    Within a month [ ]    Within 3 months [ ]    After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 145    Total client load in 1992: 145

**TURKEY: Human Rights Foundation of Turkey (Türkiye İnsan Hakları Vakfı: TIHV - Izmir)**

TIHV  
Menzek\_ç 2, sokak 16/6  
Kizilay - Ankara  
06440  
TURKEY

Contact/Kontakt: **Mahmut T. Öngören, Genel  
Sekretary**  
Tel: +90.312.417.7180  
Fax: +90.312.425.4552

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 2    Part-time staff: 2    Voluntary staff: 1

*Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [ ]    Legal [ ]

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [\*\*]    Self-referral [1]

\*\* Some clients are referred by the Human Rights Association and Medical Chamber

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [1]    Within a month [ ]    Within 3 months [ ]    After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 60    Total client load in 1992: 159

**UK: Institute of Psychiatry, London**

De Crespigny Park  
99 Denmark Hill  
London  
SE5 8AF  
UK

Contact/Contact: Dr Metin Ba\_o\_lu  
Tel: +44.71.703.5411  
Fax: ---

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 1 Part-time staff: 0 Voluntary staff: 0

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical [ ] Psychological [1] Social [ ] Legal [ ]

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency [1] Self-referral [1]

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?

Within a week [1] Within a month [ ] Within 3 months [ ] After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 10 Total client load in 1992: 10



**UK: Medical Foundation for the Care of Victims of Torture**

96-98 Grafton Road  
LONDON  
NW5 3EJ  
UK

Contact/Kontakt: **Helen Bamber, Director**  
Tel: +44.71.284.4321  
Fax: +44.71.284.4265

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 15    Part-time staff: 10    Voluntary staff: 60

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [1]    Legal [ ]

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral [1]

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initial et première consultation. Wartezeit nach Verweisung?*

Within a week [ ]    Within a month [1]    Within 3 months [ ]    After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: c.1000    Total client load in 1992: c.2500

**URUGUAY: Servicio de Rehabilitación Social (SERSOC)**

SERSOC  
Casilla de Correo 10757  
Sucursal 60  
Montevideo  
URUGUAY

Contact/Contact: **Dr. Ernesto San Julián** **Dr.**  
**Mario de Peña**  
**Ps. Jorge Carranza**  
Tel: +598.2.90.28.57  
Fax: +598.2.49.43.19  
(provisional)

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff:      Part-time staff:      Voluntary staff:

*Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [1]    Legal [1]

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [ ]      Self-referral [1]

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [1]    Within a month [ ]    Within 3 months [ ]    After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 70    Total client load in 1992: 480

**USA: Survivors International of Northern California**

PO Box 6313  
Albany, CA 94706  
USA

Contact/Kontakt: Gerald Gray, President  
Tel: +1.510.486.0714  
Fax: +1.510.486.0714

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 0 Part-time staff: 19 Voluntary staff: 3

Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen

Medical [1] Psychological [1] Social [ ] Legal [ ]

How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?

Referral by professional or agency [1] Self-referral [ ]

How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?

Within a week [1] Within a month [ ] Within 3 months [ ] After 3 months [ ]

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 42 Total client load in 1992: 49

**USA: Indochinese Psychiatry Clinic (IPC)**

IPC  
Brighton Marine Public Health Center  
77 Warren Street  
BRIGHTON  
MA 02135  
USA

Contact/Contact: **Dr Richard Mollica**  
Tel: +1.617.562.5550  
Fax: +1.617.562.5570

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 14    Part-time staff: 6    Voluntary staff: 0

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical     Psychological     Social     Legal

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency     Self-referral

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week     Within a month     Within 3 months     After 3 months

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 450    Total client load in 1992: 7000

**USA: The Marjorie Kovler Center for the Treatment of Survivors of Torture**

Marjorie Kovler Center  
4750 North Sheridan Road  
Suite 300  
CHICAGO  
IL 60640  
USA

*Contact/Kontakt:*

Tel: +1.312.271.6573  
+1.312.271.6244  
Fax: +1.312.271.0601

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 2    Part-time staff: 1    Voluntary staff: 107

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [1]    Legal [ ]

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral [1]

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [ ]    Within a month [1]    Within 3 months [ ]    After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 70    Total client load in 1992: 168

**USA: Community Counseling Service / Amanecer**

Amanecer  
2675 W Olympic Blvd.  
Los Angeles  
CA 90006  
USA

Contact/Contacto: **Rigoverto C. Briceno PhD,**  
**Director**  
Tel: +1.213.381.3500  
Fax: +1.213.746.5369

Staff numbers / Nombre de personnel / Personal / Wieviel Personal

Full-time staff: 4    Part-time staff: 5    Voluntary staff: 3

Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen

Medical     Psychological     Social     Legal

How do clients come to the centre? / Como vienen los clientes al centro? / Voie de consultation. / Woher kommen die Patienten?

Referral by professional or agency     Self-referral

How quickly can clients be seen after referral? / Con que rapidez pueden verse los clientes luego de ser referidos? / Délai entre prise de contact initiale et première consultation. / Wartezeit nach Verweisung?

Within a week     Within a month     Within 3 months     After 3 months

Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle

New clients in 1992: 158    Total client load in 1992: c.5000

**USA: Center for Victims of Torture**

717 East River Road  
MINNEAPOLIS  
MN 55455  
USA

Contact/Kontakt: Douglas A. Johnson,  
Executive Director;  
Rosa Garcia-Peltonizmi PhD,  
Client Services Director  
Tel: +1.612.626.1400  
Fax: +1.612.626.2465

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 15    Part-time staff: 15    Voluntary staff: 140

*Services provided / Servicios proporcionados / Services offerts / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [1]    Legal [1]\*\*  
\*\* By referral

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral [1]

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initiale et première consultation. Wartezeit nach Verweisung?*

Within a week [ ]    Within a month [ ]    Within 3 months [1]    After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 45    Total client load in 1992: 141

~~Center for Victims of Torture  
Washington DC Office  
1118 22nd Street NW  
Washington, DC 20037-1214  
USA~~

~~Contact/Kontakt: John P. Salzburg PhD  
Tel: +1.202.296.1180  
Fax: +1.202.775.5992~~

**USA: Program for Torture Victims**

604 Rose Avenue  
Venice  
CA 90291  
USA

Contact/Contact: **José Quiroga MD**  
Tel: +1.310.494.5444  
Fax: +1.818.704.1352

*Staff numbers / Nombre de personnel / Personal / Wieviel Personal*

Full-time staff: 0    Part-time staff: 1    Voluntary staff: 12

*Services provided / Servicios proporcionados / Services offered / Gebotene Dienstleistungen*

Medical [1]    Psychological [1]    Social [1]    Legal [1\*\*]

\*\* By referral

*How do clients come to the centre? Como vienen los clientes al centro? Voie de consultation. Woher kommen die Patienten?*

Referral by professional or agency [1]    Self-referral [1]

*How quickly can clients be seen after referral? Con que rapidez pueden verse los clientes luego de ser referidos? Délai entre prise de contact initial et première consultation. Wartezeit nach Verweisung?*

Within a week [ ]    Within a month [1]    Within 3 months [ ]    After 3 months [ ]

*Client numbers / Número de clientes / Nombre de clients / Anzahl de Fälle*

New clients in 1992: 50    Total client load in 1992: 224



Appendix: UN Voluntary Fund for Victims of Torture: E/CN.4/1995/25