



Mr. Gianni Infantino
President
Fédération Internationale de Football Association
FIFA-Strasse 20 P.O.
Box 8044 Zurich, Switzerland

9 March 2023

Dear Gianni Infantino,

We are writing to you on behalf of supporters of Amnesty International and Avaaz, who together have collected **over one million signatures from over 190 countries** calling on you, as FIFA President, to protect workers' rights and ensure remedy and compensation for migrant workers who suffered abuses to make the 2022 World Cup in Qatar possible.

This call to action from around the world follows support from a significant number of Football Associations, World Cup sponsors, and a large coalition of human rights organisations, trade unions and fans groups. The call has clear support among the broader public too. An opinion poll carried out by YouGov in August 2022 showed that 73% of people in 15 countries polled believed that FIFA should provide compensation for migrant workers, rising to 84% amongst those likely to watch a World Cup match.

Crucially, those directly working with migrant workers affected by working conditions in Qatar have been campaigning for justice and compensation. In December, for example, more than three dozen Nepali civil society organizations wrote an open letter calling for you to "stop looking the other way" while migrant workers are denied compensation after having suffered abuses in Qatar.

We had understood from FIFA's Deputy Secretary General before the World Cup that FIFA was "interested in progressing" proposals for workers' compensation and that it was "important to try to see that anyone who suffered injury as a consequence of working in the World Cup [...] is somehow redressed." Yet still no such commitment has been made to date, leaving workers without hope.

Instead, it has been suggested that workers must merely apply to a compensation fund managed by the Government of Qatar. However, this fund in its current form is inaccessible to the vast majority of workers who have suffered homes, including those who have already left Qatar and most families of workers who have lost their lives. Relying on this mechanism alone will mean the vast majority of workers who suffered abuses will miss out on compensation and would be an abrogation of FIFA's own human rights responsibilities.

At the end of the 2022 World Cup, you described the tournament in Qatar as "the best World Cup ever", while FIFA's annual reports show that over \$7 billion of revenue was generated during the tournament cycle. Yet the legacy of the 2022 World Cup will be forever stained if

FIFA does not fulfil its responsibility to ensure remedy for the workers who – far from the glamour on the pitch - paid illegal fees to work, had wages stolen or even lost their lives.

It is not too late to do the right thing and change the lives of those who made your flagship tournament possible. Ahead of the FIFA Congress in Kigali, we urge you to announce a concrete plan of action and clear timeline to use FIFA's Legacy Fund to ensure remedy and compensation for workers. We also urge you to work closely with the Government of Qatar to ensure that the state-run compensation fund and labour committees are fully accessible in person and remotely to all those who faced abuses since the World Cup was awarded in 2010.

Enclosed we have also included a letter sent to you on February 23 from Amnesty International, BWI, Equidem, Fairsquare and Human Rights Watch with further details and suggestions on how such a remedy mechanism could be developed.

We look forward to a positive response for workers and remain open to discuss how this can best be achieved.

Yours sincerely



Agnes Callamard,
Secretary General, Amnesty International



Bert Wander,
Acting CEO, Avaaz